Drive Analyzer®

DA SmartQuest License Purchase and App Installation Guide

The purpose of this document is to guide users through the DA SmartQuest license purchase and app installation process. The user needs to go through the license purchase process before installing the DA SmartQuest app. You can accomplish this by following the steps below.
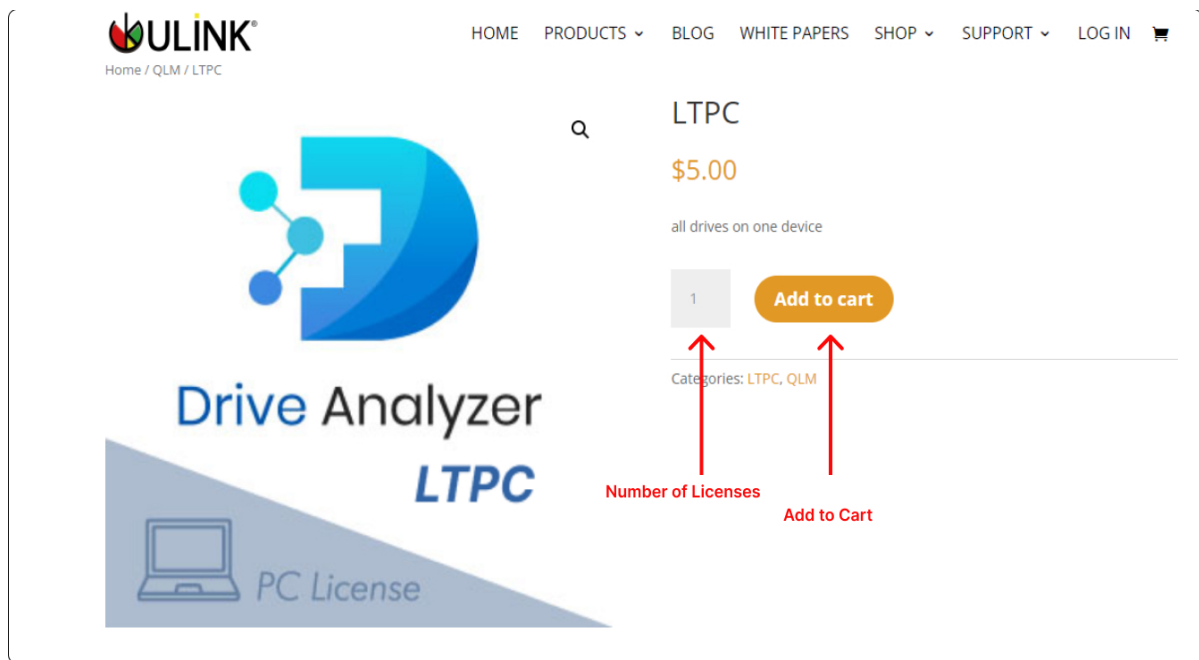
1. License Purchase

    a. To purchase a DA SmartQuest License, please visit DA Drive Analyzer's shop page at https://ulink-da.com/shop/
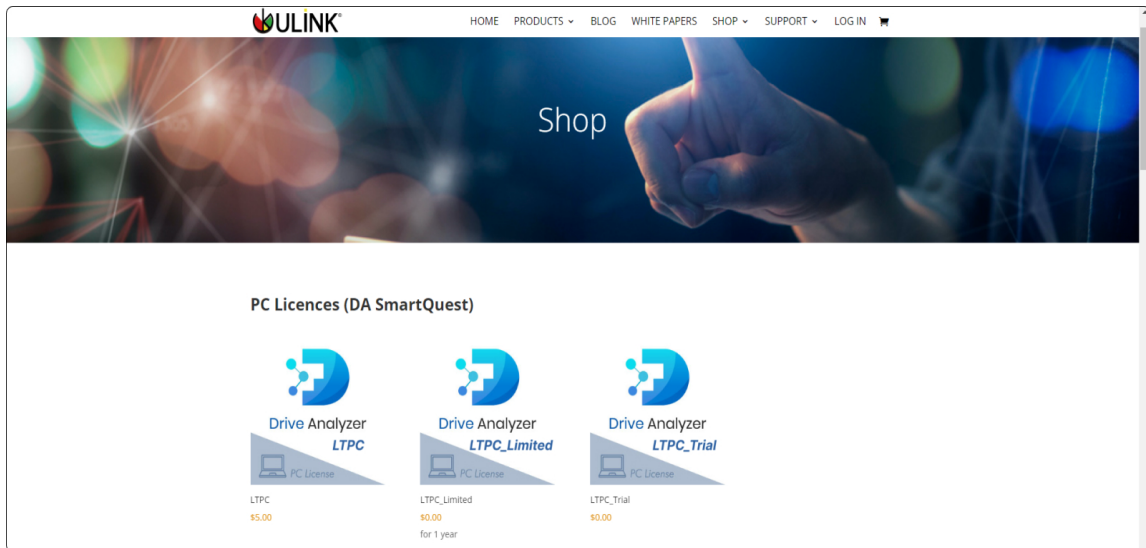

    b. We currently have 3 licenses for DA SmartQuest under the "PC Licenses" section. Please check out the features specific to each license under the "License Comparisons" table at the bottom of the page and then click on the license you wish to obtain.
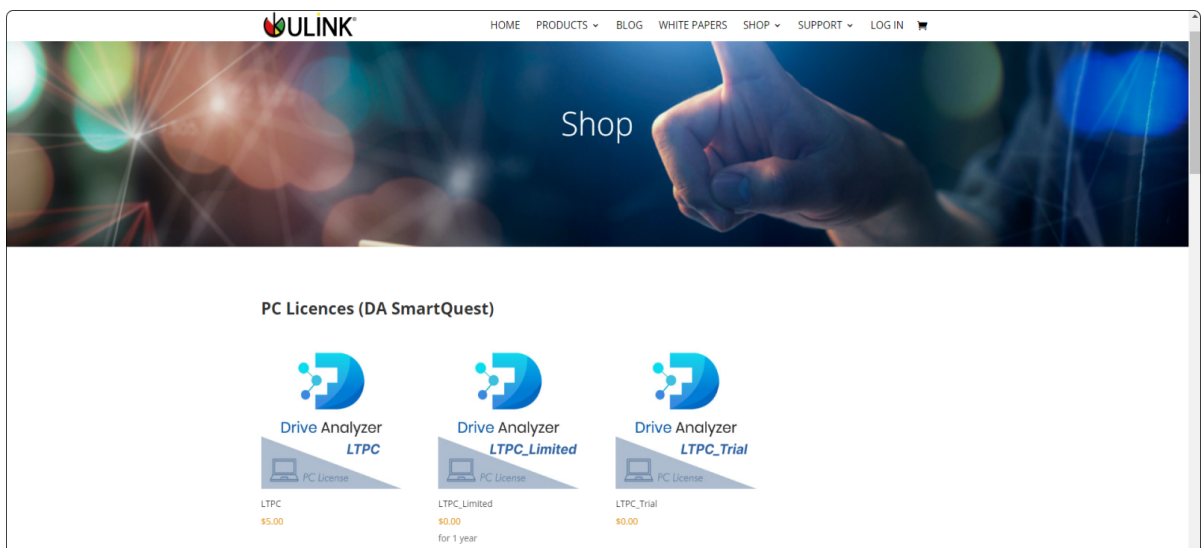

    c. After clicking on a specific license, you will be guided to a product page where you can choose the number of licenses you wish to proceed with. After selecting the number of licenses you would like, click on the "Add to Cart" button.

Number of Licenses

Add to Cart

d. After adding the licenses to the cart, proceed to check out the cart by clicking on the "View Cart" button or "Cart" icon in the top right corner. This will lead you to the cart page, where you can click on the "proceed to checkout" button to purchase the license.

Cart
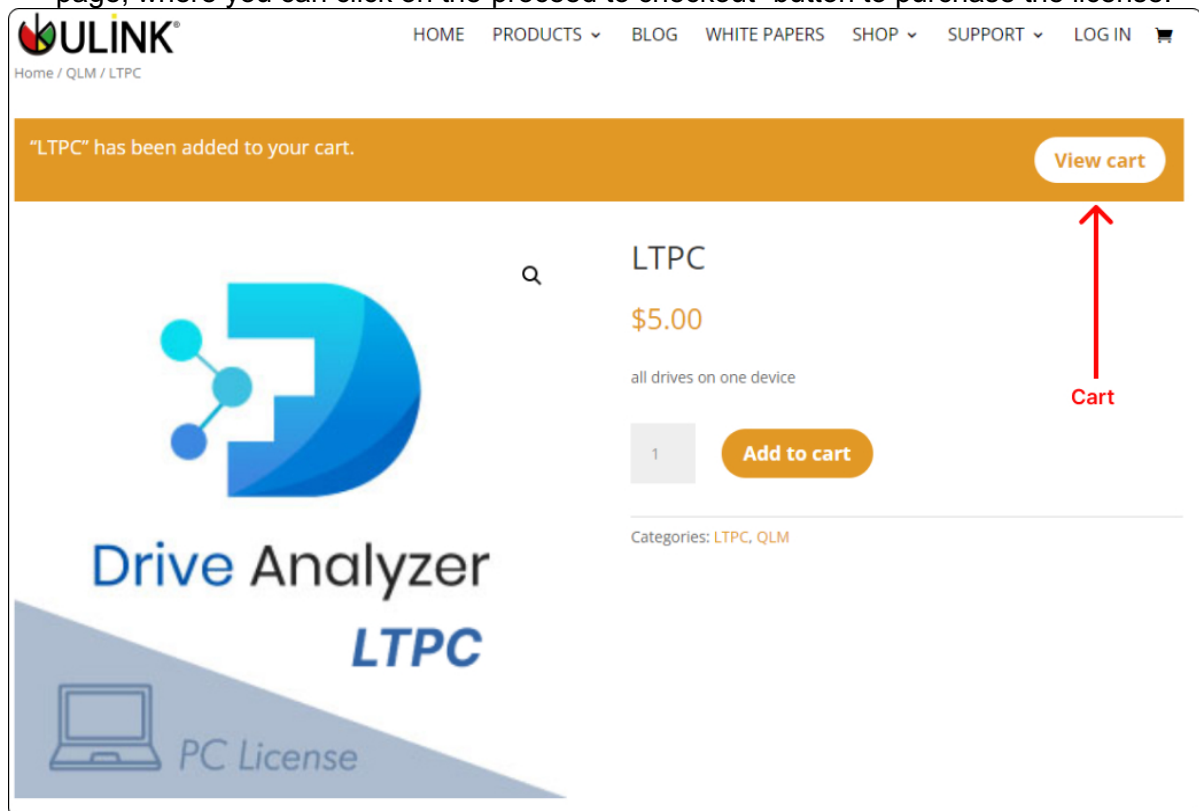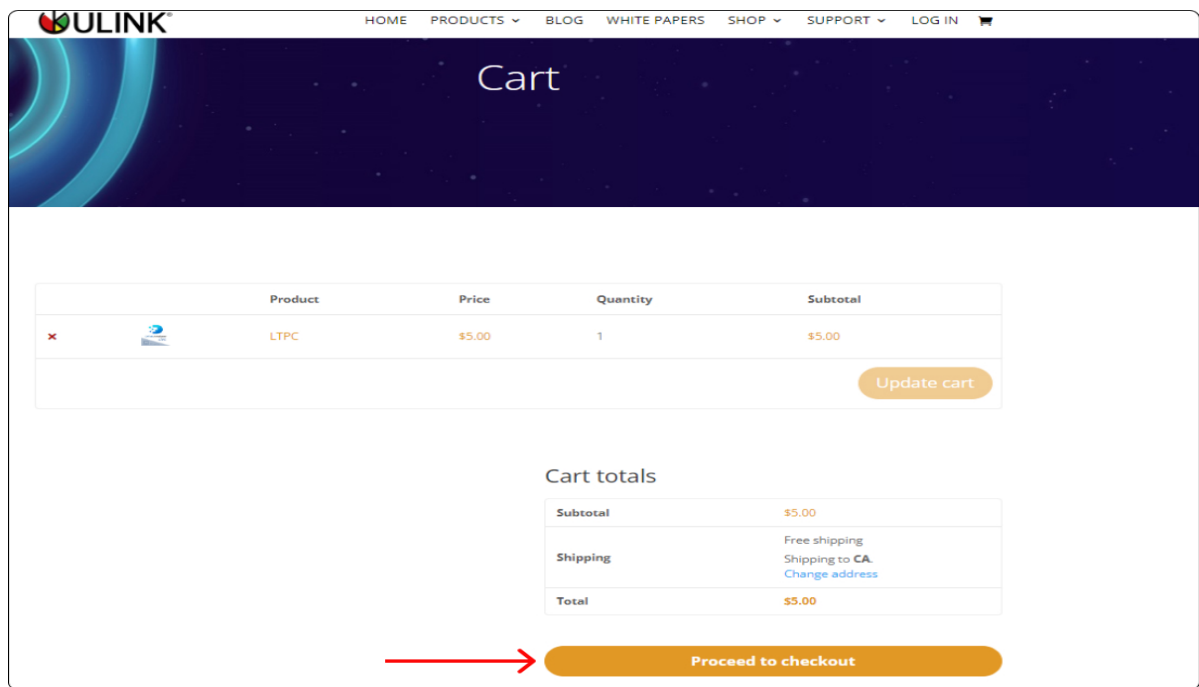
e. You will be redirected to the DA Account Center login page, click on the "Click here to log in" to login or to create a new account.
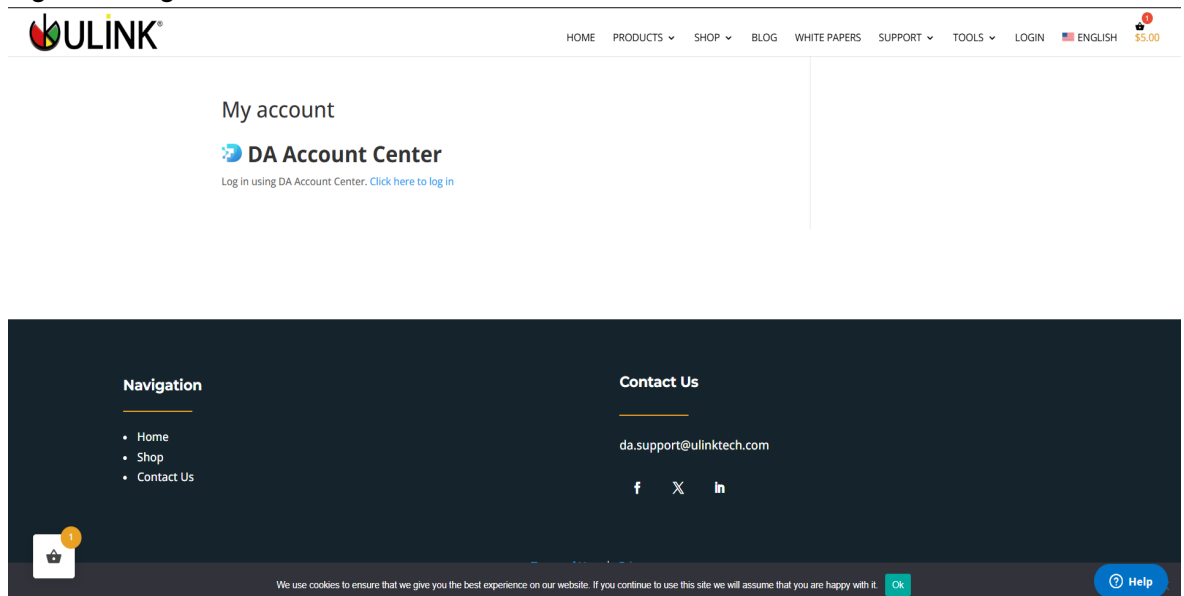
f. Submit the log in credentials to login

g. Once you are logged in to the DA Account Center, you will be redirected to the checkout page where you can submit the required information and any applicable payment details to proceed with your order. Please check the checkbox for Terms and conditions before proceeding with placing your order.

h. Once an order is placed, you will be directed to the order page where you can find your order details along with a downloadable app installation (.exe) file and license key/s. Upon placement of order, you will also receive two emails - an order received email and an order confirmation email. The order confirmation email contains your order details along with a downloadable app installation file and license key/s. You can download the app installation file from the order page or by clicking on the installation file link in the email.

Downloading the app installation file (.exe) from the order page :

Downloading the app installation file from the order confirmation email :

2. DA SmartQuest Installation

    a. Upon downloading the app installation file (.exe), double-click on the saved file to start the installation process. The installation process will start. An installation window will appear with an End User License Agreement. Check the "I accept the agreement" box and click on "Next" to continue with the installation.
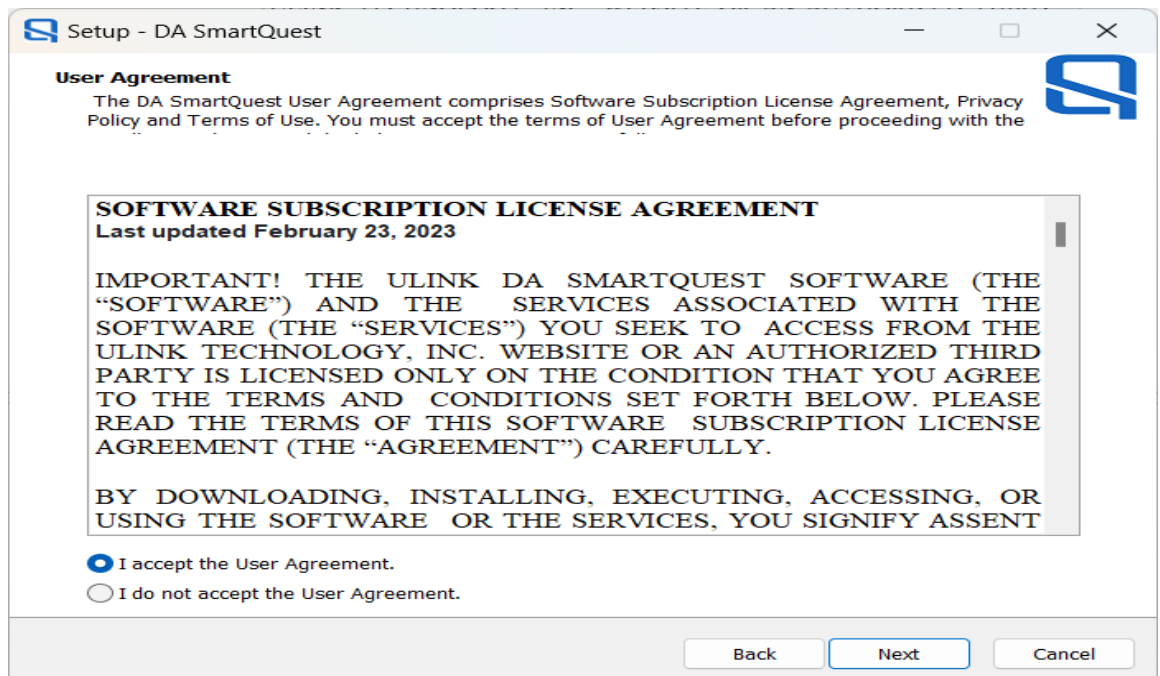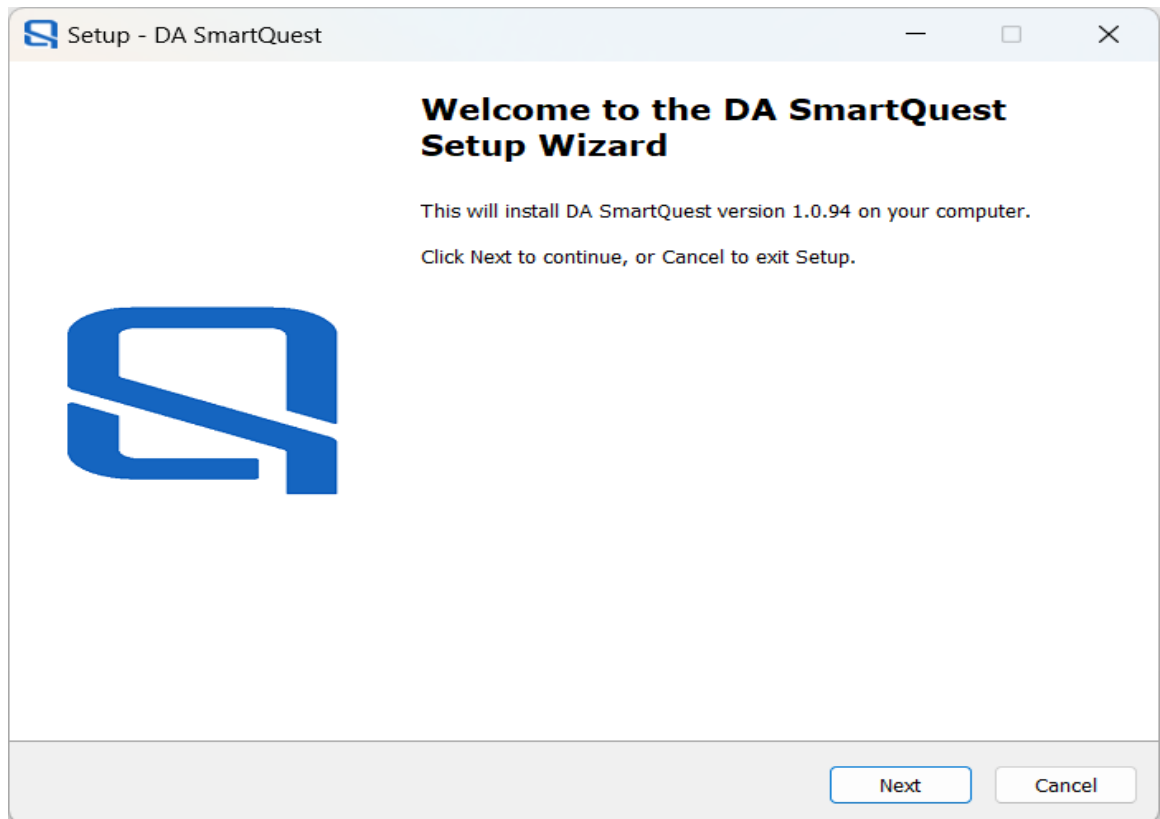
b. Check the " Create a desktop shortcut" checkbox if the application shortcut is needed and click on "Next" to proceed with the installation. This will initiate the installation.

Setup - DA SmartQuest

Select Additional Tasks
Which additional tasks should be performed?

Select the additional tasks you would like Setup to perform while installing DA SmartQuest, then click Next.

Additional shortcuts:

☑ Create a desktop shortcut

Back   Next   Cancel

Setup - DA SmartQuest

Installing
Please wait while Setup installs DA SmartQuest on your computer.

Extracting files...
C:\Program Files (x86)\DA SmartQuest\DA SmartQuest.exe

Cancel

c. Click on the "Finish" button. This will complete the installation. If "Launch DA SmartQuest" is checked, it will start the DA SmartQuest app.
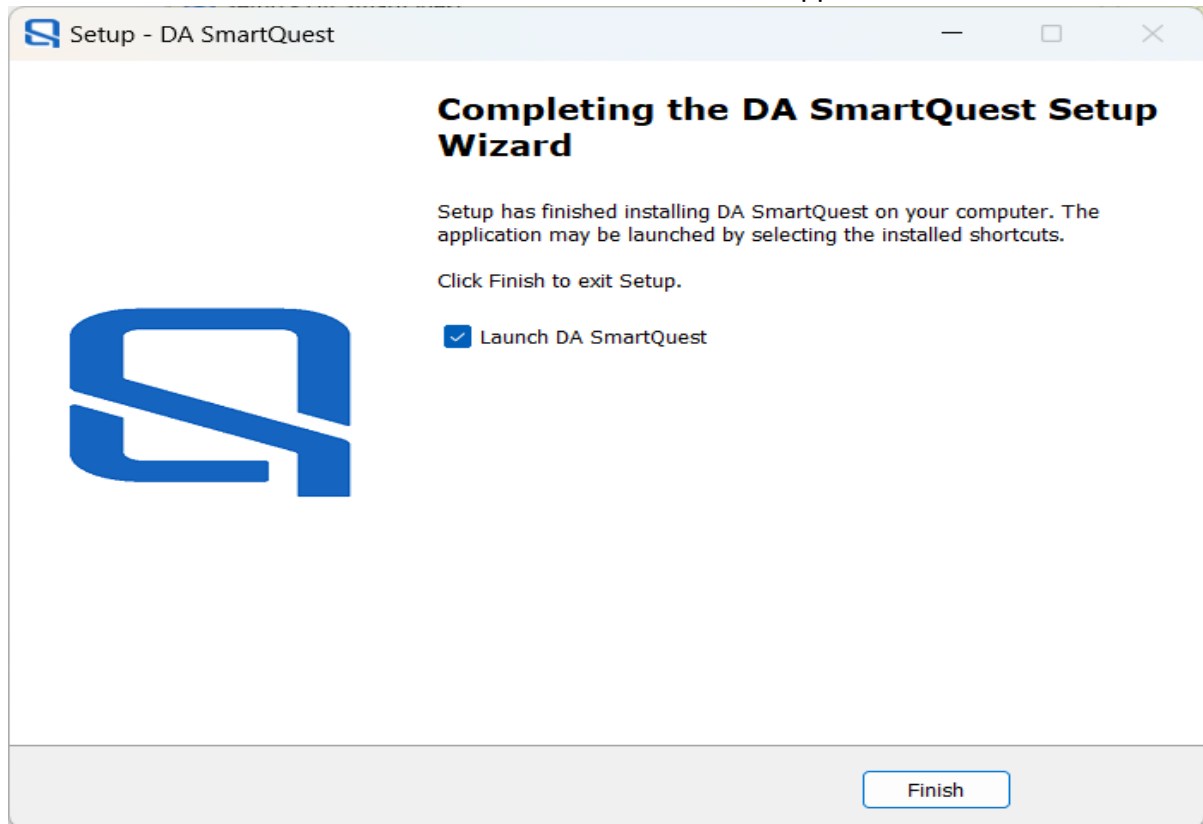
3. **Application Mode Selection and License Activation**
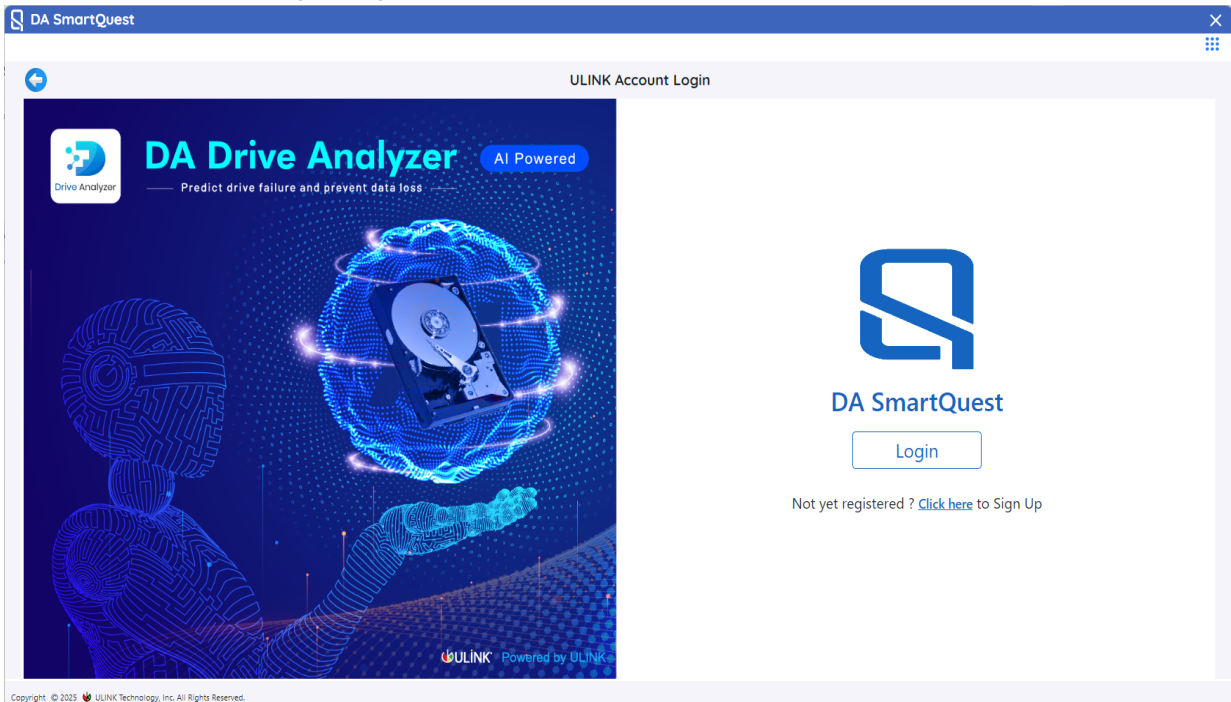   a. Once the DA SmartQuest app is launched, you will see a screen for Application Mode Selection, where the two modes of the application are presented.
      i. Cloud: Installing DA SmartQuest app in Cloud Mode allows the application to upload drive health data to DA Drive Analyzer's cloud servers, giving you access to the full set of features -including threshold-based alerts, detailed health metric displays, and more. An internet connection is required. If no internet connection is available, the application will default to Standalone Mode.
      ii. Standalone: Installing DA SmartQuest in Standalone Mode keeps your drive health data strictly on your local device. AI-based drive health predictions will be generated, but other features will not be available. No internet connection is required.
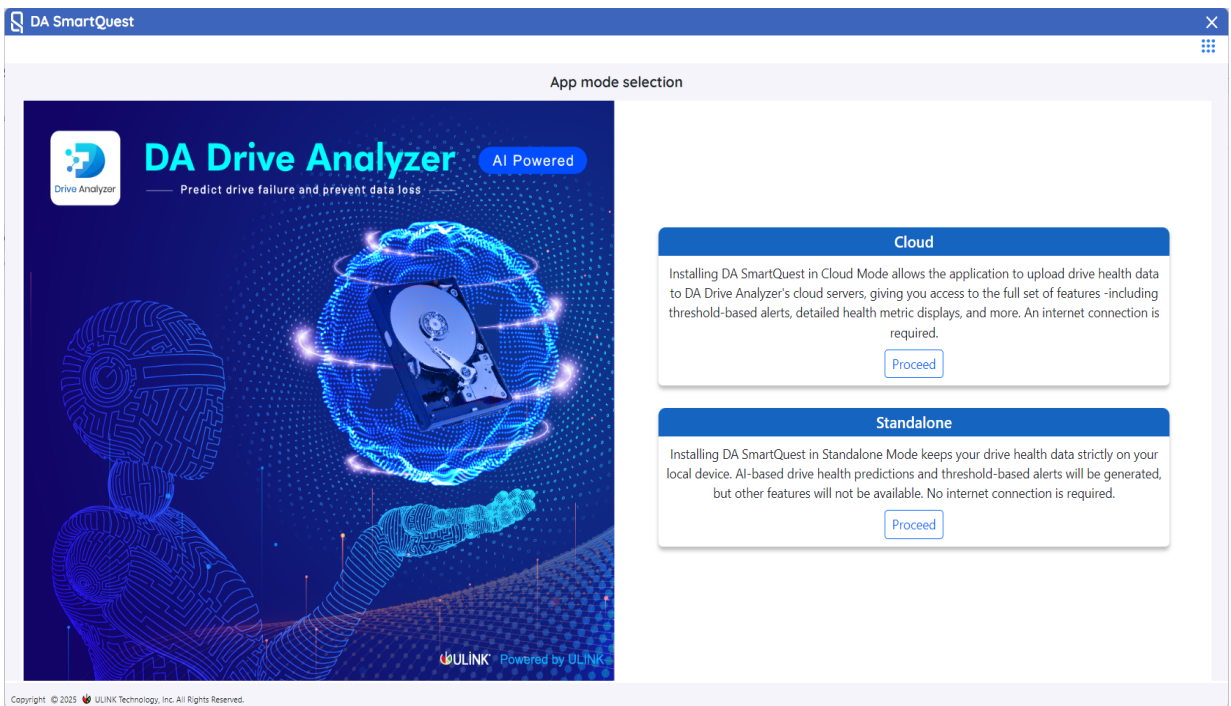
4. **Option 1: Cloud Mode Selection and License Activation**
   a. Click on "Proceed" button on the card for Cloud mode, you will be redirected to the ULINK Account Login page.

   b. Click on "Login" if you already have an ULINK account otherwise click on "Sign Up" and follow the process to create a new account. Once you click on the "Login" button, you will be redirected to the sign-in page. Enter the required information and click on "Sign In"

c. You will be directed to the "Activate License Key" page, fill in the required information and click on "Activate License". If you do not have a license key, please proceed to "https://ulink-da.com/shop/" to purchase or obtain a license.

d. Upon successful activation, your DA SmartQuest Cloud Mode is set. Your drive health predictions generated via an online algorithm, other alerts, and drive health metrics will be available within 24-48 hours after your drive health data has been uploaded and processed. You can access these additional features via DA Portal or DA Monitor. For these features to work smoothly, please ensure that your internet connection is on, and your computer is not in sleep mode.

5. **Option 2: Standalone Mode Selection and License Activation**
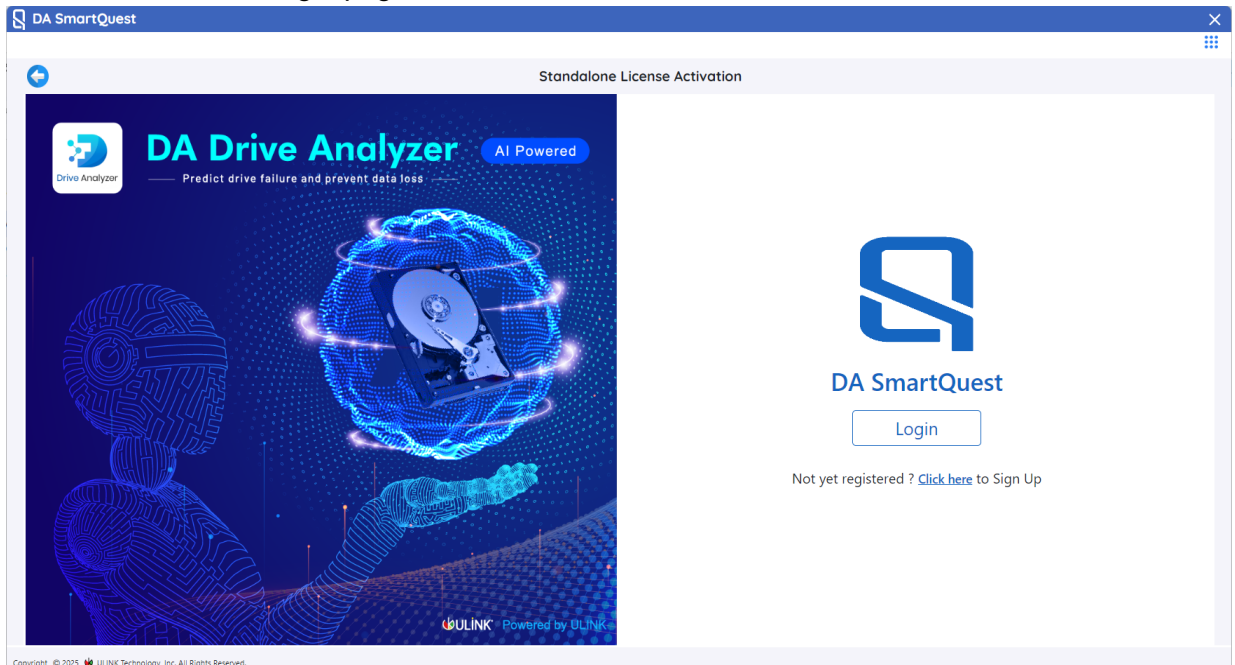   a. Click on the "Proceed" button on the card for Standalone mode.
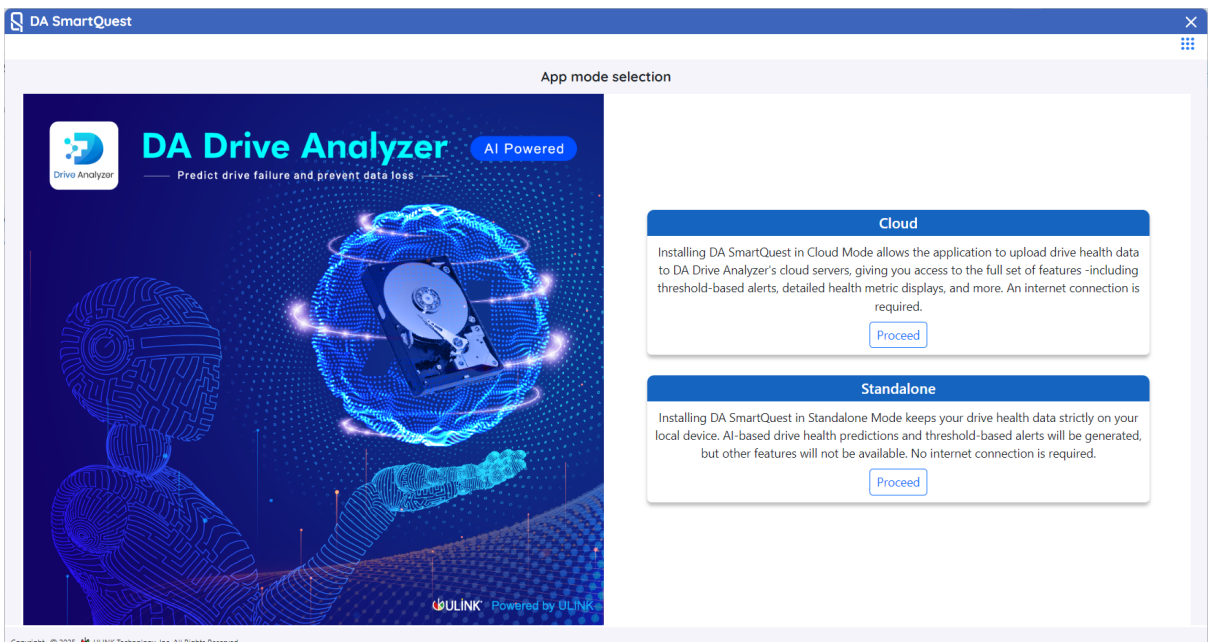
b. You will be prompted to select your preferred method of activation. Choose one of the following options:

    i. Online Mode: In Online Mode, the application will communicate directly with the server to activate your license. This requires a stable internet connection.

    ii. In Offline Mode, you will need to manually activate your license. During the activation process, you will receive a license XML file, which must be uploaded for activation.
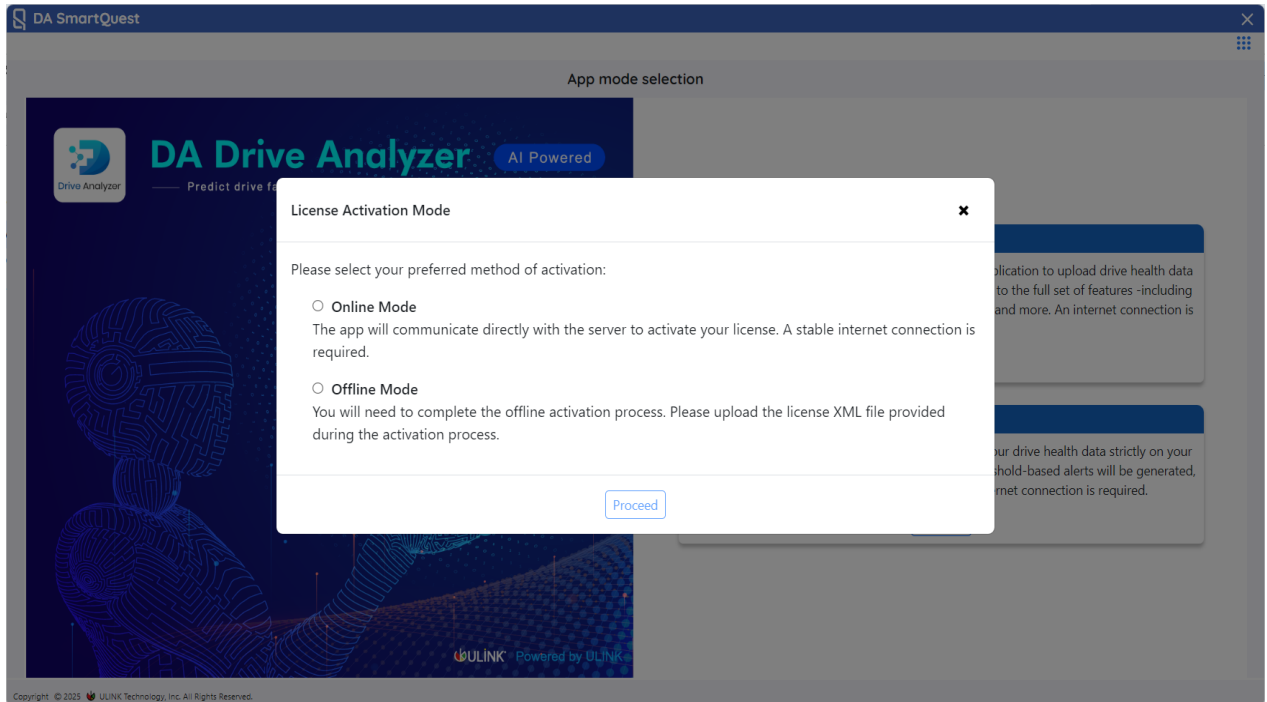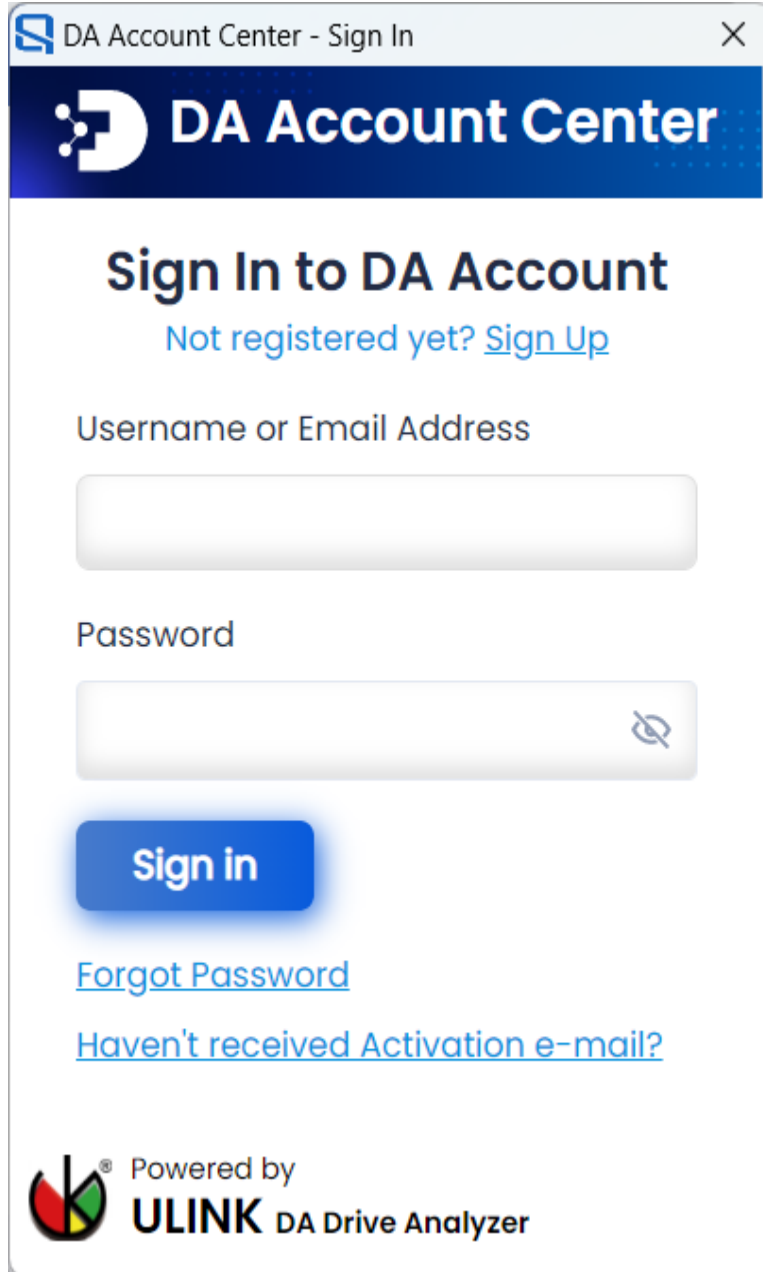

c. **License Activation Using Online Mode**

    i. Select Online Mode and click 'Proceed', you will be redirected to the ULINK Account Login page.
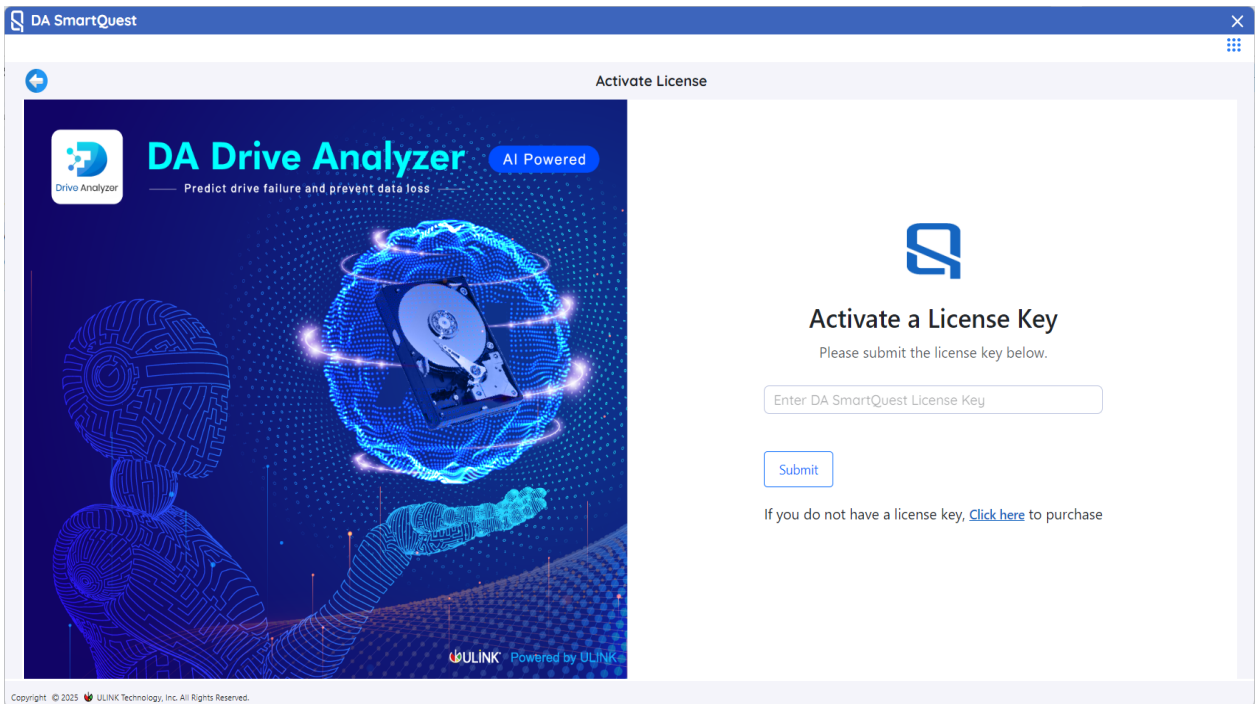
ii.   Click on "Login" if you already have an ULINK account otherwise click on "Sign Up" and follow the process to create a new account. Once you click on the "Login" button, you will be redirected to the sign-in page. Enter the required information and click on "Sign In"


iii.   You will be directed to the "Activate License Key" page, fill in the required information and click on "Activate License". If you do not have a license key, please proceed to "https://ulink-da.com/shop/" to purchase or obtain a license.

iv. Upon successful activation, your DA SmartQuest Cloud Mode is set. Your drive health predictions generated via an online algorithm, other alerts, and drive health metrics will be available within 24-48 hours after your drive health data has been uploaded and processed. You can access these additional features via DA Portal or DA Monitor. For these features to work smoothly, please ensure that your internet connection is on, and your computer is not in sleep mode.

d. **License Activation Using Offline Mode**

i. You will be redirected to an "Offline License Activation" page. Follow the steps mentioned on the page to activate the license.
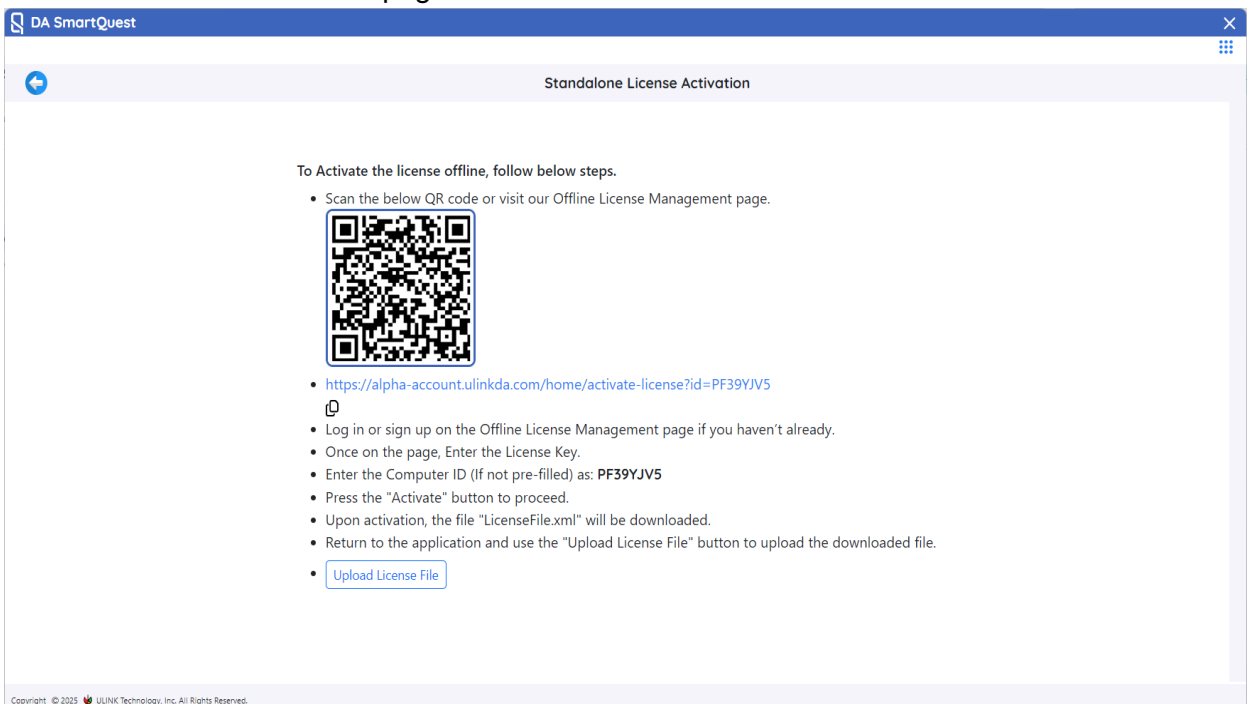
e. Complete the license activation process by uploading the license .xml file to DA SmartQuest. Your DA SmartQuest Standalone application should now be set and running.