



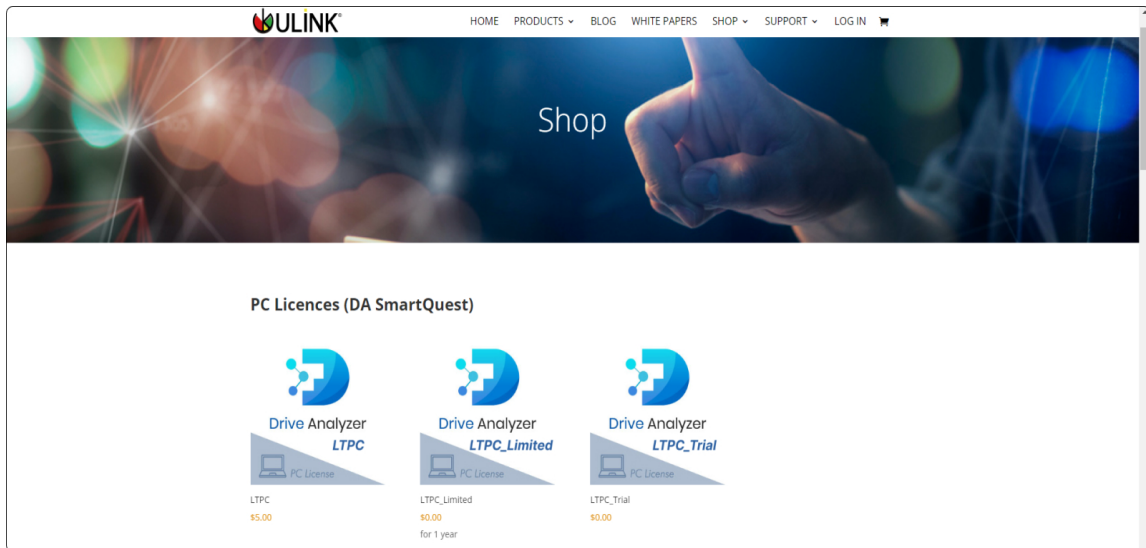
Drive Analyzer®

## DA SmartQuest License Purchase and App Installation Guide

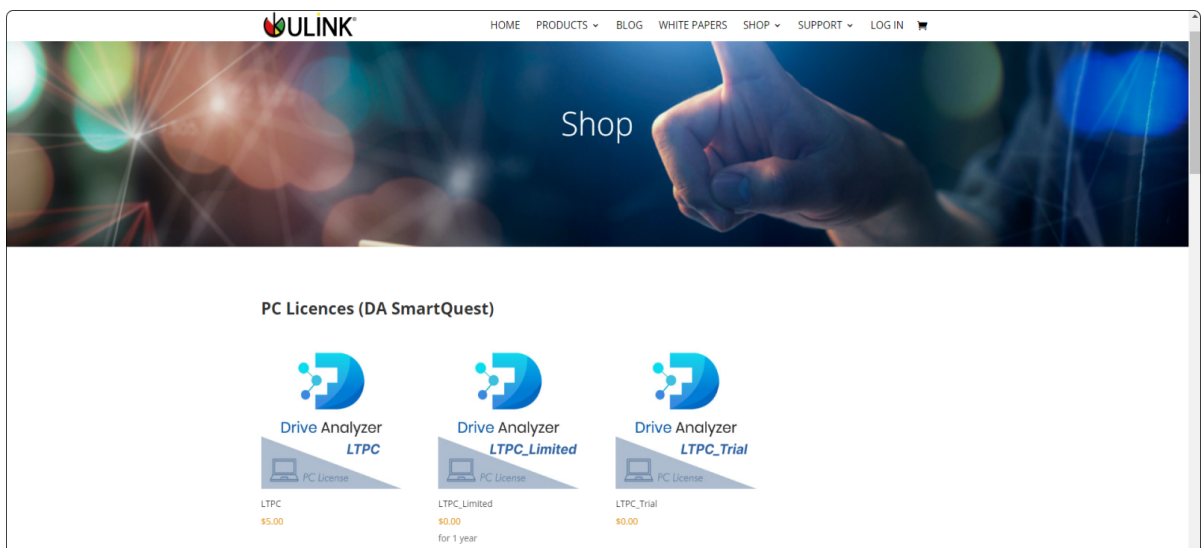
The purpose of this document is to guide users through the DA SmartQuest license purchase and app installation process. The user needs to go through the license purchase process before installing the DA SmartQuest app. You can accomplish this by following the steps below.

## 1. License Purchase

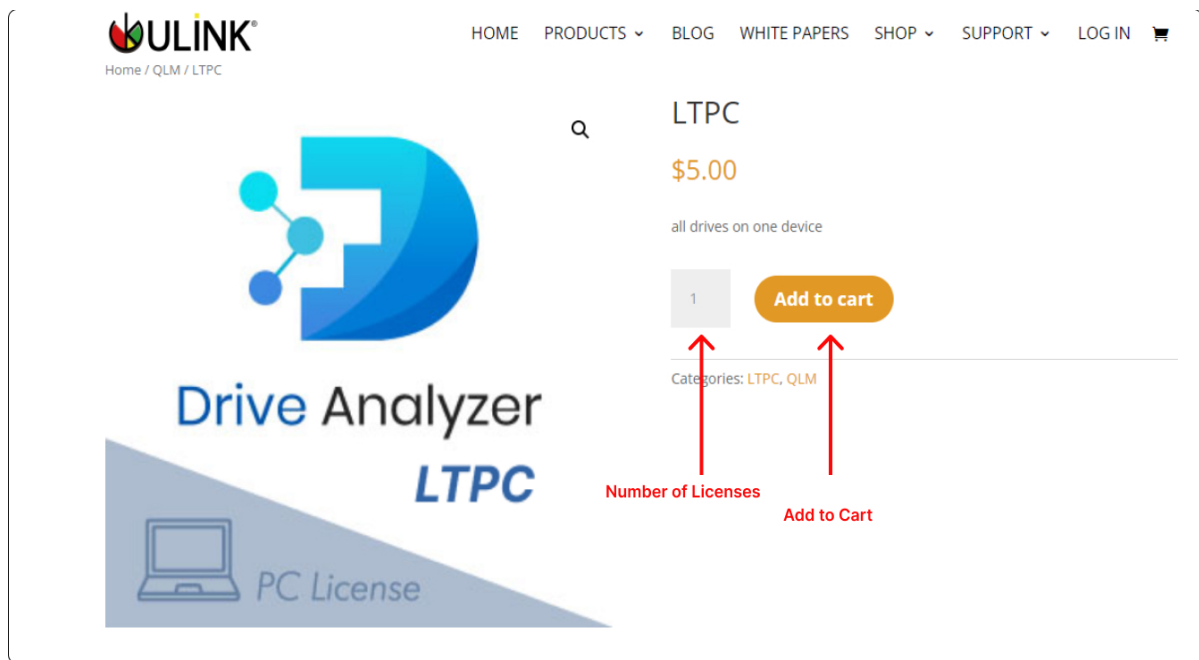
- a. To purchase a DA SmartQuest License, please visit DA Drive Analyzer's shop page at <https://ulink-da.com/shop/>



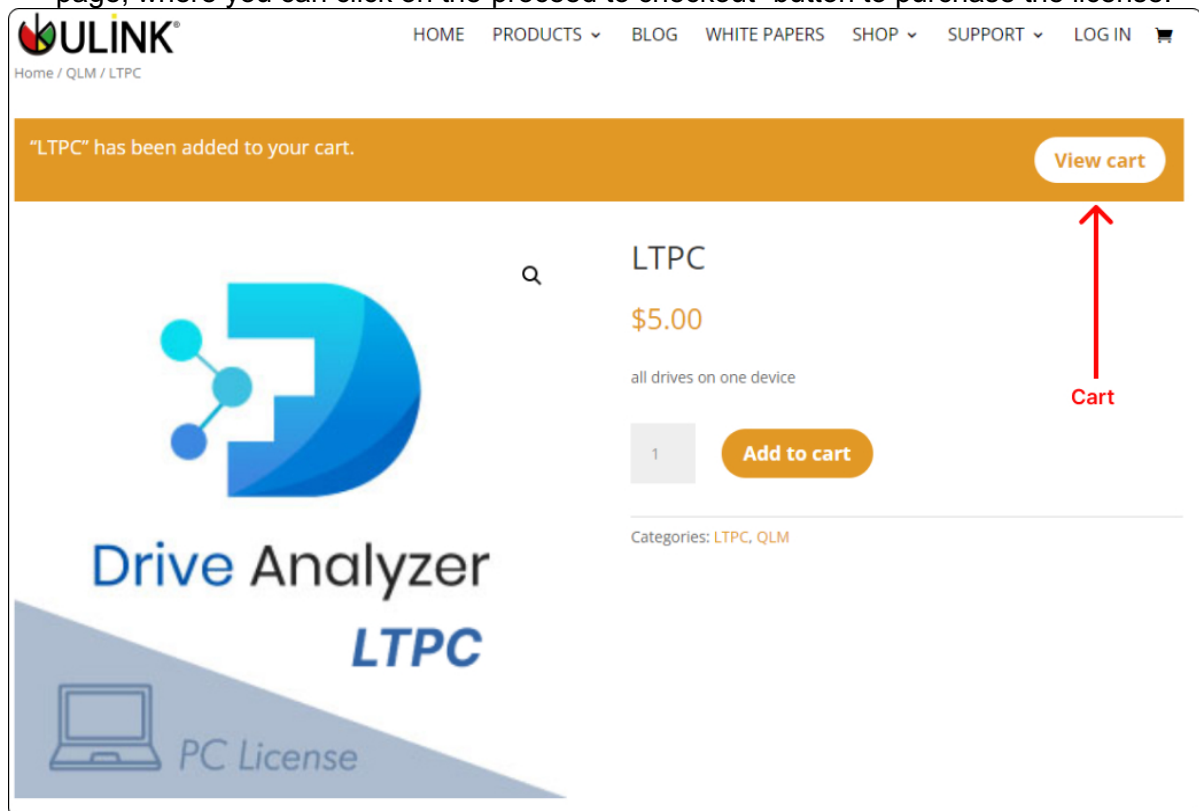
- b. We currently have 3 licenses for DA SmartQuest under the “PC Licenses” section. Please check out the features specific to each license under the “License Comparisons” table at the bottom of the page and then click on the license you wish to obtain.

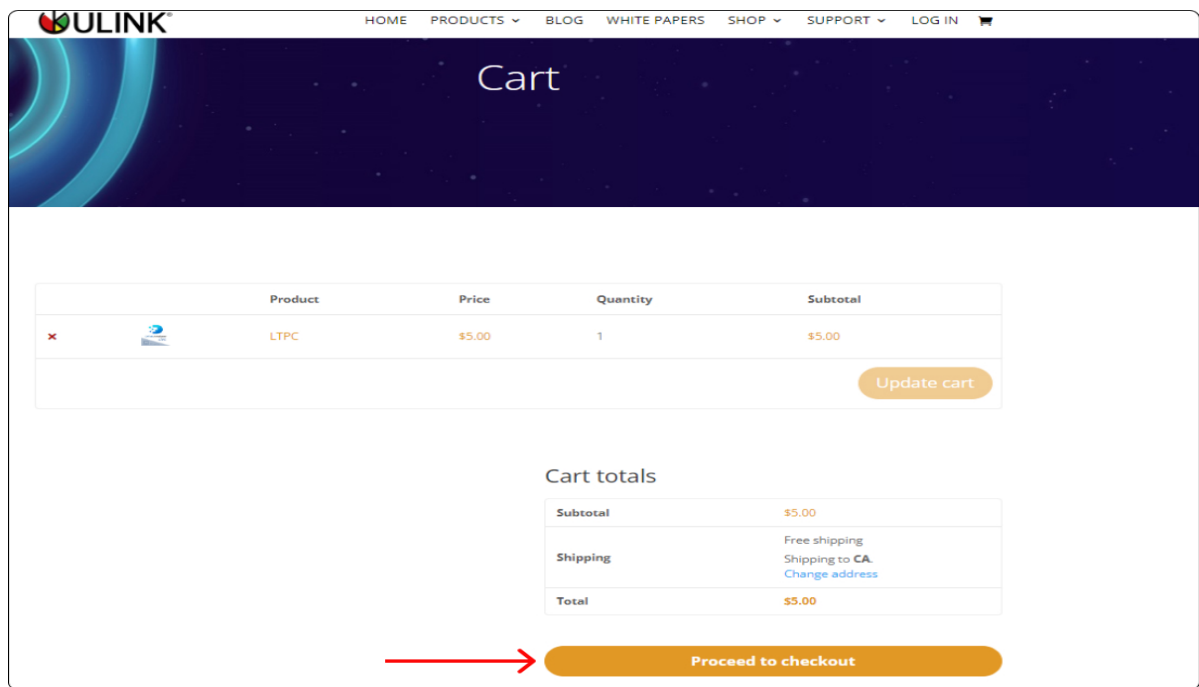


- c. After clicking on a specific license, you will be guided to a product page where you can choose the number of licenses you wish to proceed with. After selecting the number of licenses you would like, click on the “Add to Cart” button.

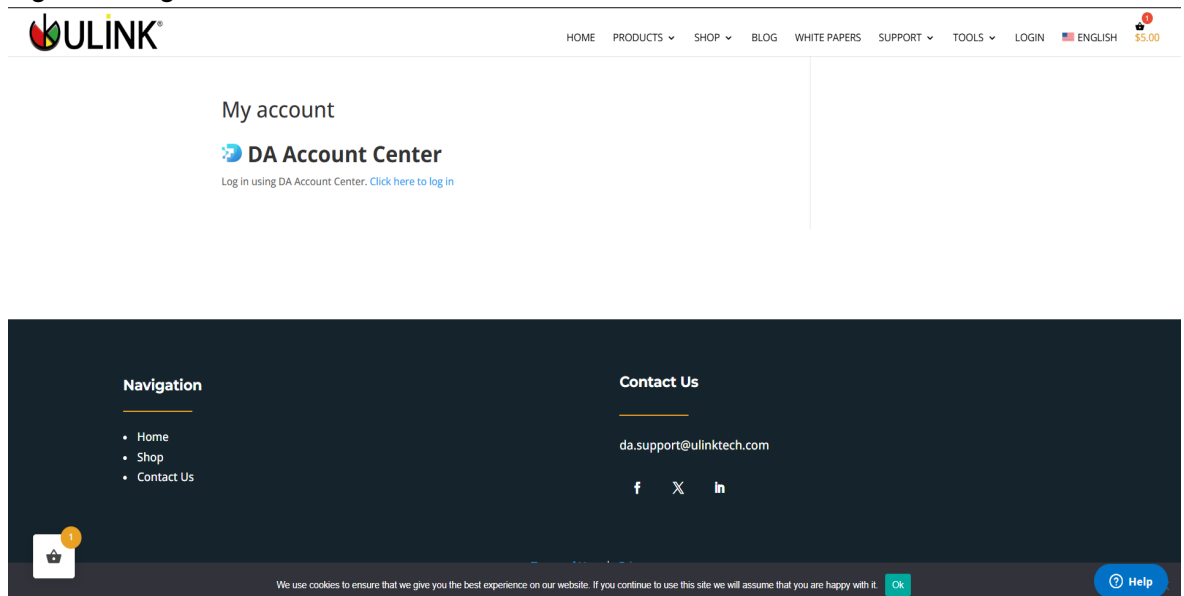


- d. After adding the licenses to the cart, proceed to check out the cart by clicking on the “View Cart” button or “Cart” icon in the top right corner. This will lead you to the cart page, where you can click on the “proceed to checkout” button to purchase the license.





- e. You will be redirected to the DA Account Center login page, click on the “Click here to log in” to login or to create a new account.



- f. Submit the log in credentials to login



### Sign In to DA Account

Not registered yet? [Sign Up](#)

Username or Email Address

Password

[Sign In](#)

[Forgot Password](#)

[Haven't received Activation e-mail?](#)

- g. Once you are logged in to the DA Account Center, you will be redirected to the checkout page where you can submit the required information and any applicable payment details to proceed with your order. Please check the checkbox for Terms and conditions before proceeding with placing your order.

**User Information**

Returning customer? [Click here to login](#)

**Billing details**

First name (optional)  Last name (optional)

Company name (optional)

Country / Region (optional)

United States (US)

Street address (optional)

House number and street name

Apartment, suite, unit, etc. (optional)

Town / City (optional)

State (optional)

California

ZIP Code (optional)

Phone (optional)

Email address (optional)

☒ Ship to a different address?

**Additional information**

Order notes (optional)

Notes about your order, e.g. special notes for delivery.

**Order Details**

**Your order**

Product	Subtotal
LTPC * 1	\$5.00
<b>Subtotal</b>	<b>\$5.00</b>
<b>Shipping</b>	<b>Free shipping</b>
<b>Total</b>	<b>\$5.00</b>

**Card Details**

Credit / Debit Card

Secure, 1-click checkout with Link

Card number

1234 1234 1234 1234

Expiration date

MM / YY

Security code

CVC

**Terms & Conditions**

Your personal data will be used to process your order, support your experience throughout this website, and for other purposes described in our privacy policy.

☐ I have read and agree to the website [terms and conditions](#)

**Place Order**

**Place order**

- h. Once an order is placed, you will be directed to the order page where you can find your order details along with a downloadable app installation (.exe) file and license key/s. Upon placement of order, you will also receive two emails - an order received email and an order confirmation email. The order confirmation email contains your order details along with a downloadable app installation file and license key/s. You can download the app installation file from the order page or by clicking on the installation file link in the email.

Downloading the app installation file (.exe) from the order page :

The screenshot shows the Ulink website's order page. At the top, there's a navigation bar with links: Home, Shop, Contact Us, Log Out, and My account. Below this, a confirmation message states: "Thank you. Your order has been received." followed by order details: ORDER NUMBER: 231341, DATE: June 20, 2021, EMAIL: daniel@agsft.com, TOTAL: \$60.00, and PAYMENT METHOD: Credit Card (Stripe).

The "Downloads" section contains a table with columns: Product, Subscription, and Download. The row shows "Pro DA" for the subscription and "DA\_Desktop\_Suite\_1.0.6\_dev.exe" for the download. A red arrow points to the download link with the text "Click to download exe".

The "Order details" section shows a table with columns: Product and Total. The row shows "Pro DA x 1" with a license key: BNQ60-40600-GHJKM-28P91-311KG-5JDXR-DDWAB55U and a total of \$60.00. Below this, it shows "Subtotal: \$60.00", "Payment method: Credit Card (Stripe)", and "Total: \$60.00". A red arrow points to the license key with the text "License Key". At the bottom, there is a button labeled "Order again".

Downloading the app installation file from the order confirmation email :

The screenshot shows an email inbox with a sidebar on the left containing "Mail", "Inbox" (24), "Starred", "Snoozed", "Sent", "Drafts" (2), "More", "Chat", "Rooms", and "Meet". The main email is from "Ulink DA sales@ulink-da.com" to "me" dated "Jun 20, 2021, 10:44 PM (4 days ago)".

The email content has a purple header: "Thanks for shopping with us". Below it, it says "Hi Anil, We have finished processing your order." followed by a "Downloads" section with a table:

Product	Subscription	Download
Pro DA	June 20, 2022	<a href="#">DA_Desktop_Suite_1.0.6_dev.exe</a>

A red arrow points to the download link with the text "Click to download exe".

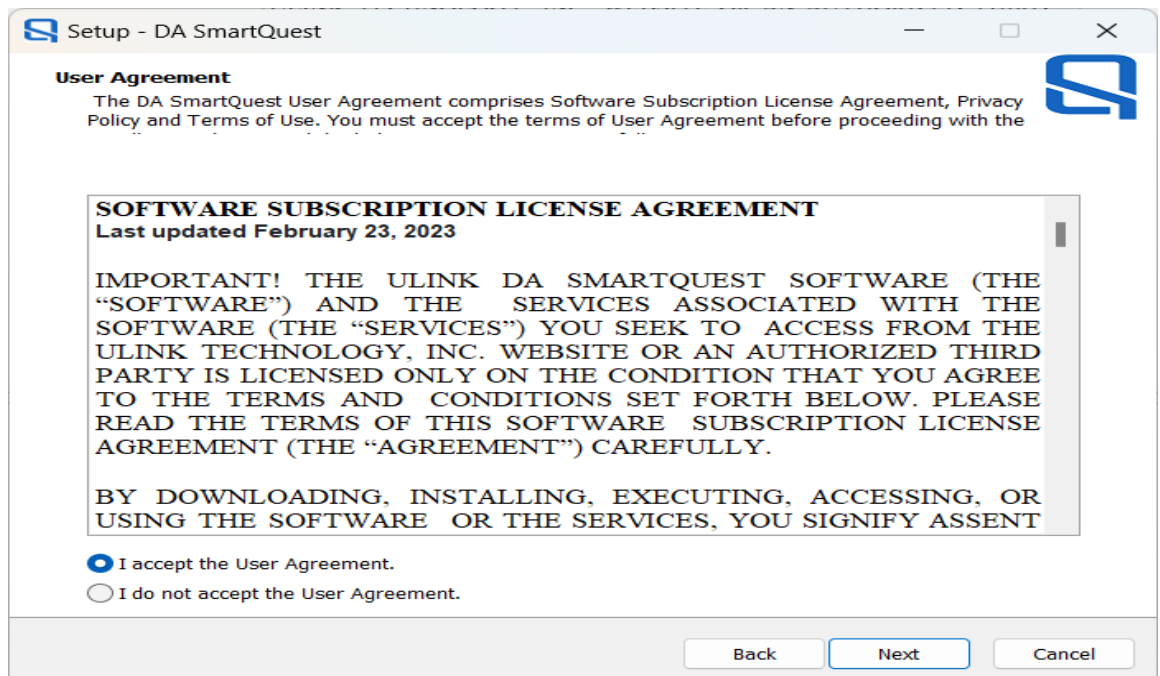
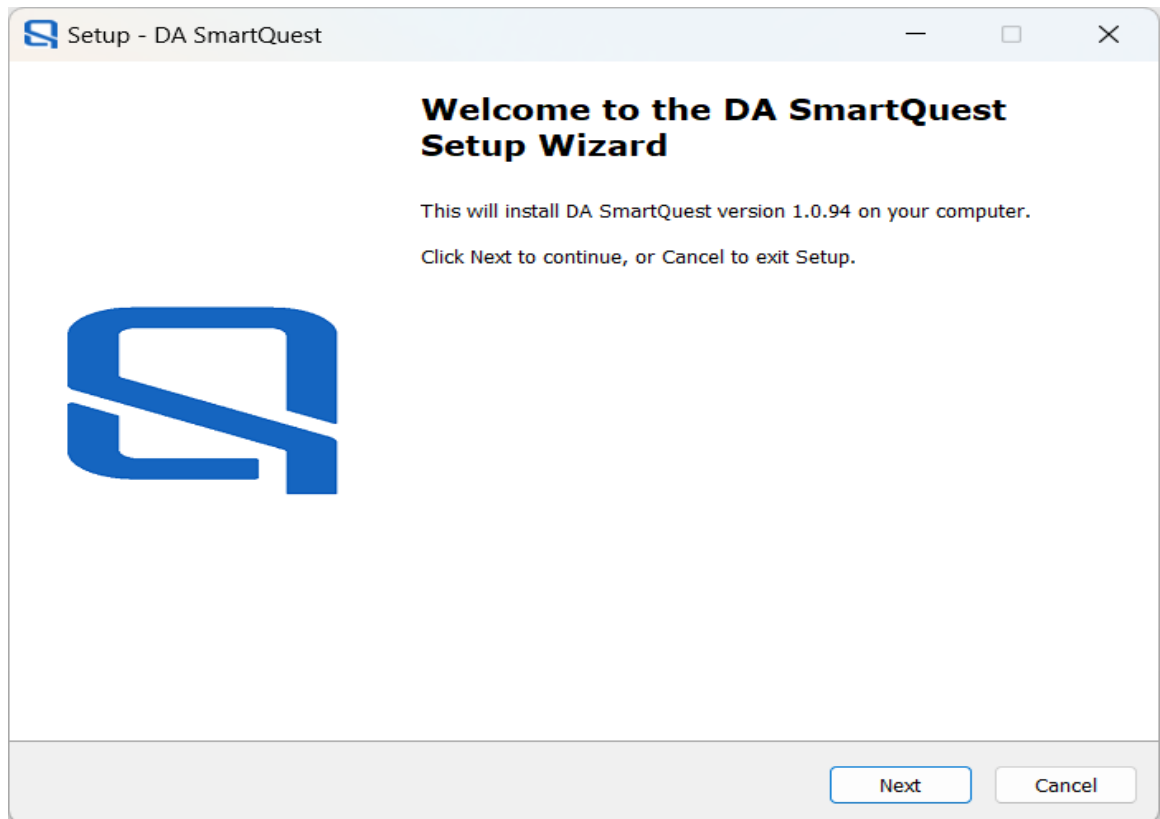
Below the downloads section, it says "[Order #231342] (June 20, 2021)" followed by a table:

Product	Quantity	Price
Pro DA	1	\$60.00
Subtotal:		\$60.00
Payment method:		Credit Card (Stripe)

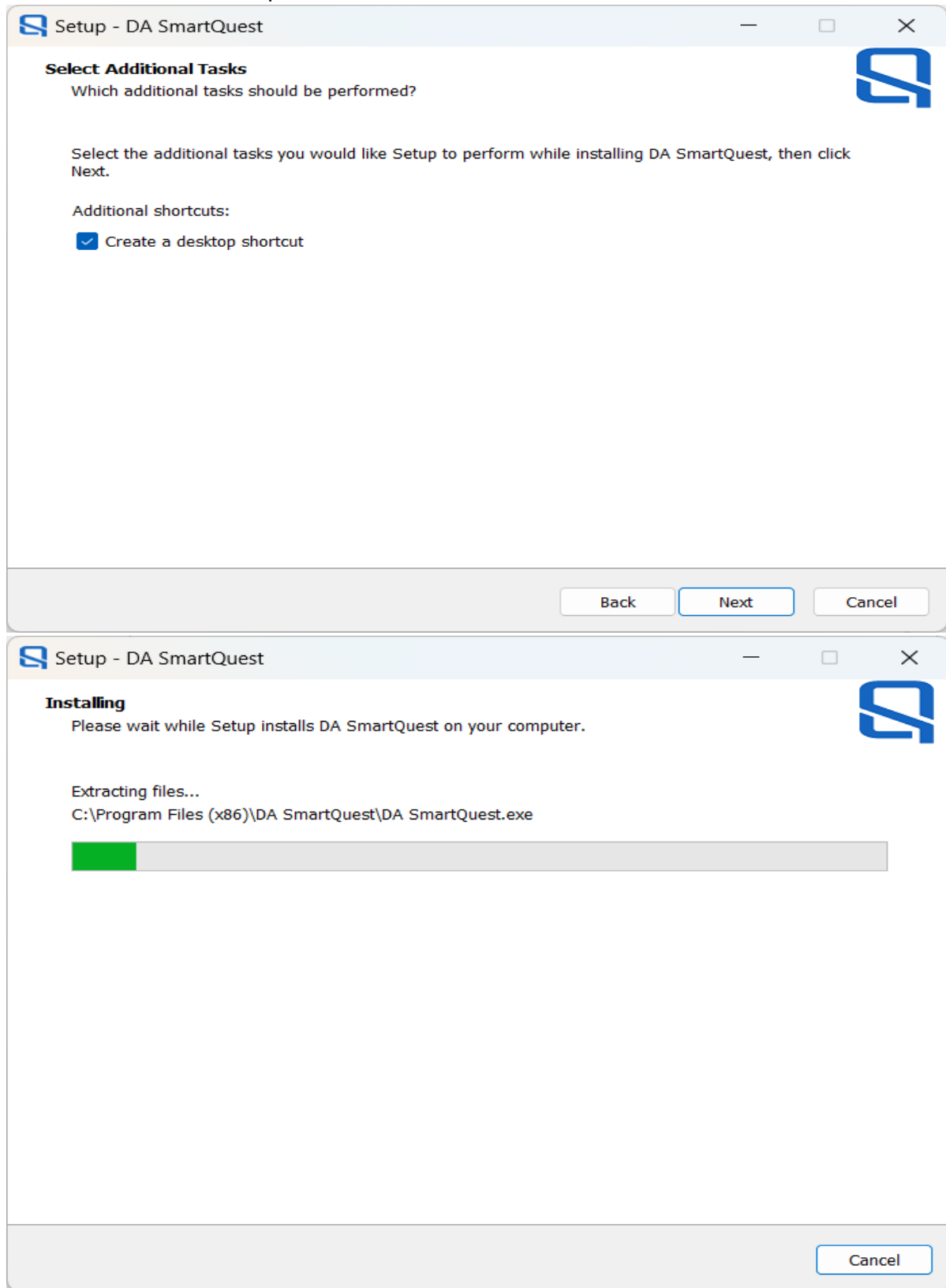
A red arrow points to the license key in the first row of this table with the text "License Key".

## 2. DA SmartQuest Installation

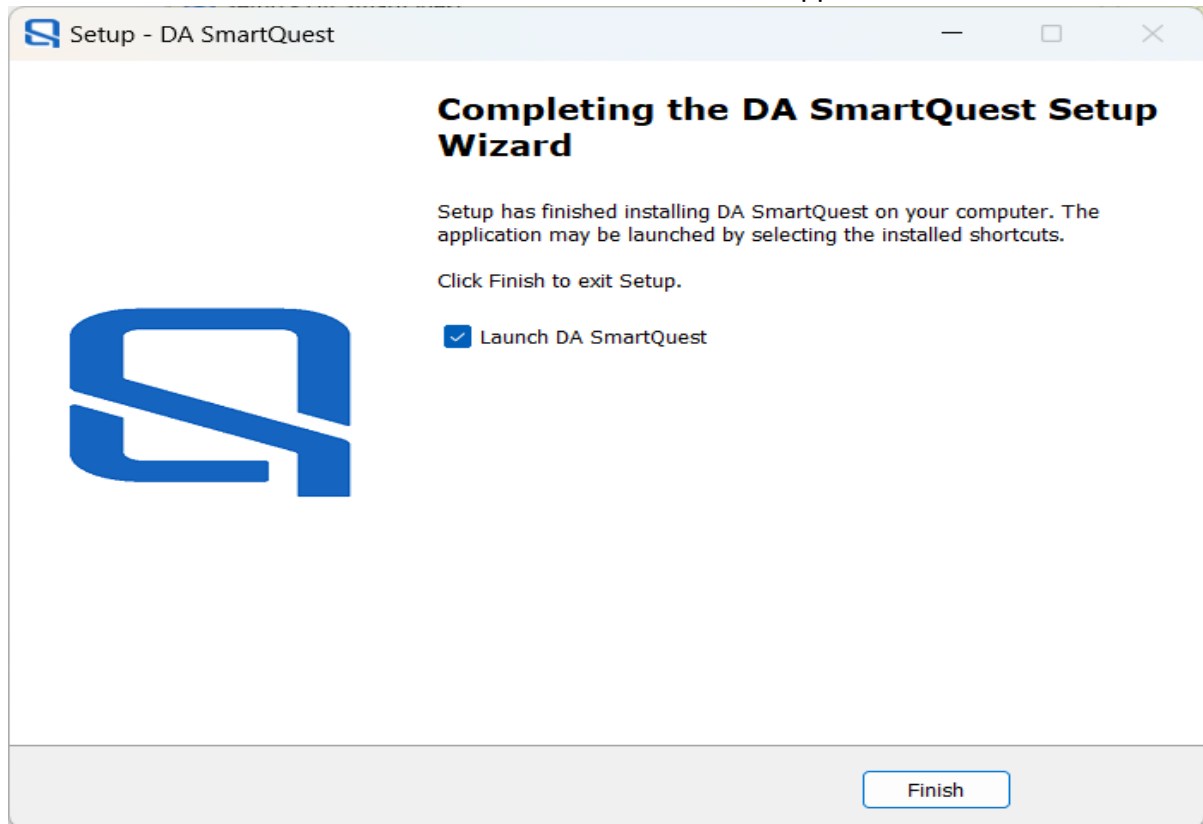
- a. Upon downloading the app installation file (.exe), double-click on the saved file to start the installation process. The installation process will start. An installation window will appear with an End User License Agreement. Check the “I accept the agreement” box and click on “Next” to continue with the installation.



- b. Check the “Create a desktop shortcut” checkbox if the application shortcut is needed and click on “Next” to proceed with the installation. This will initiate the installation.

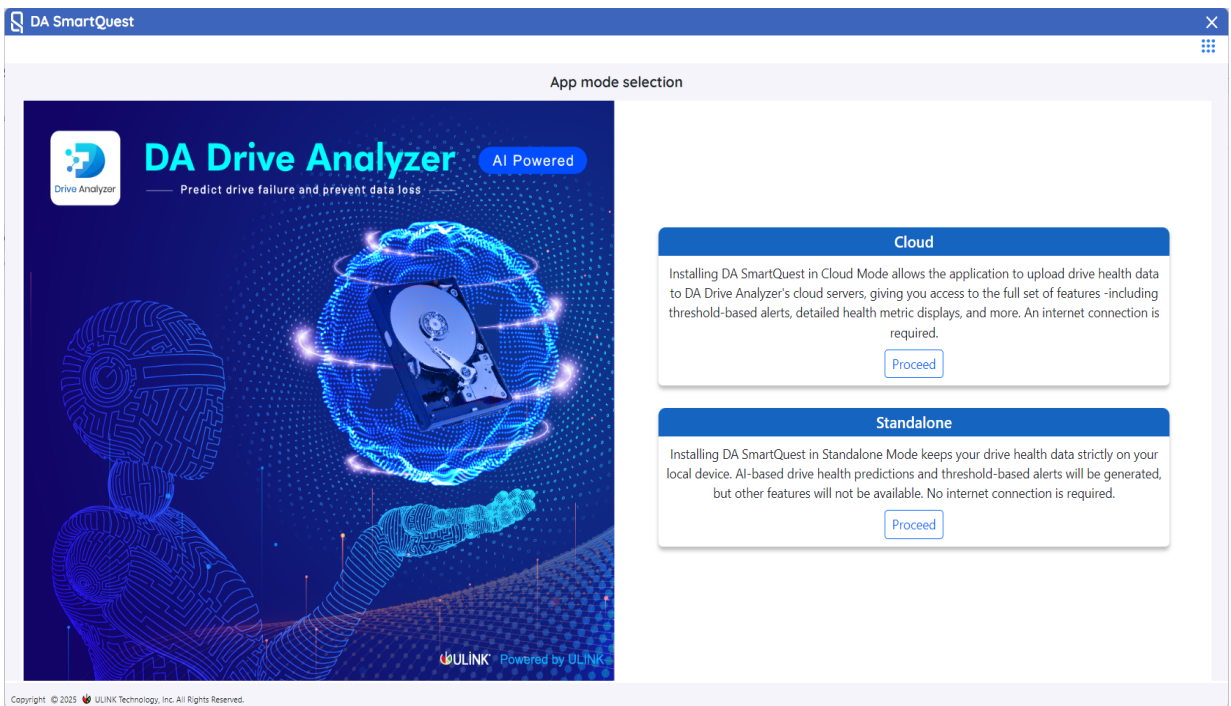


- c. Click on the “Finish” button. This will complete the installation. If “Launch DA SmartQuest” is checked, it will start the DA SmartQuest app.



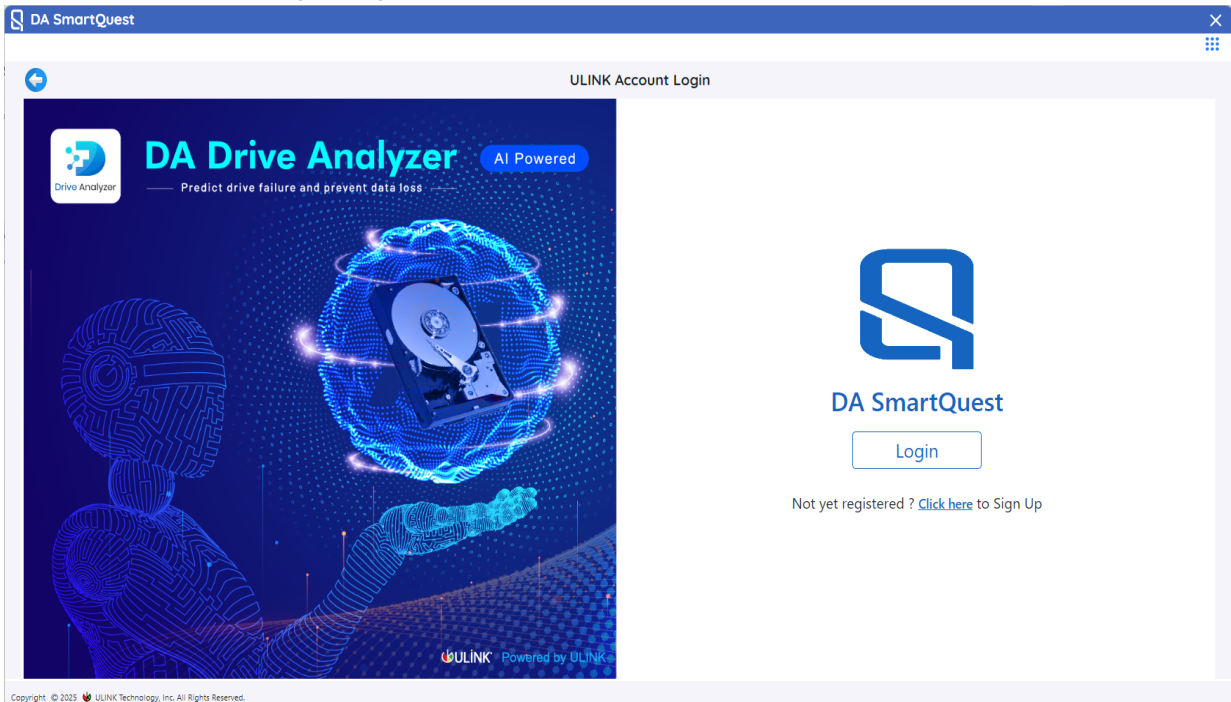
### 3. Application Mode Selection and License Activation

- a. Once the DA SmartQuest app is launched, you will see a screen for Application Mode Selection, where the two modes of the application are presented.
  - i. Cloud: Installing DA SmartQuest app in Cloud Mode allows the application to upload drive health data to DA Drive Analyzer's cloud servers, giving you access to the full set of features -including threshold-based alerts, detailed health metric displays, and more. An internet connection is required. If no internet connection is available, the application will default to Standalone Mode.
  - ii. Standalone: Installing DA SmartQuest in Standalone Mode keeps your drive health data strictly on your local device. AI-based drive health predictions will be generated, but other features will not be available. No internet connection is required.




4. **Option 1: Cloud Mode Selection and License Activation**

- a. Click on “Proceed” button on the card for Cloud mode, you will be redirected to the ULINK Account Login page.



- b. Click on “Login” if you already have an ULINK account otherwise click on “Sign Up” and follow the process to create a new account. Once you click on the “Login” button, you will be redirected to the sign-in page. Enter the required information and click on “Sign In”

DA Account Center - Sign In


 **DA Account Center**

## Sign In to DA Account

Not registered yet? [Sign Up](#)

Username or Email Address


Password



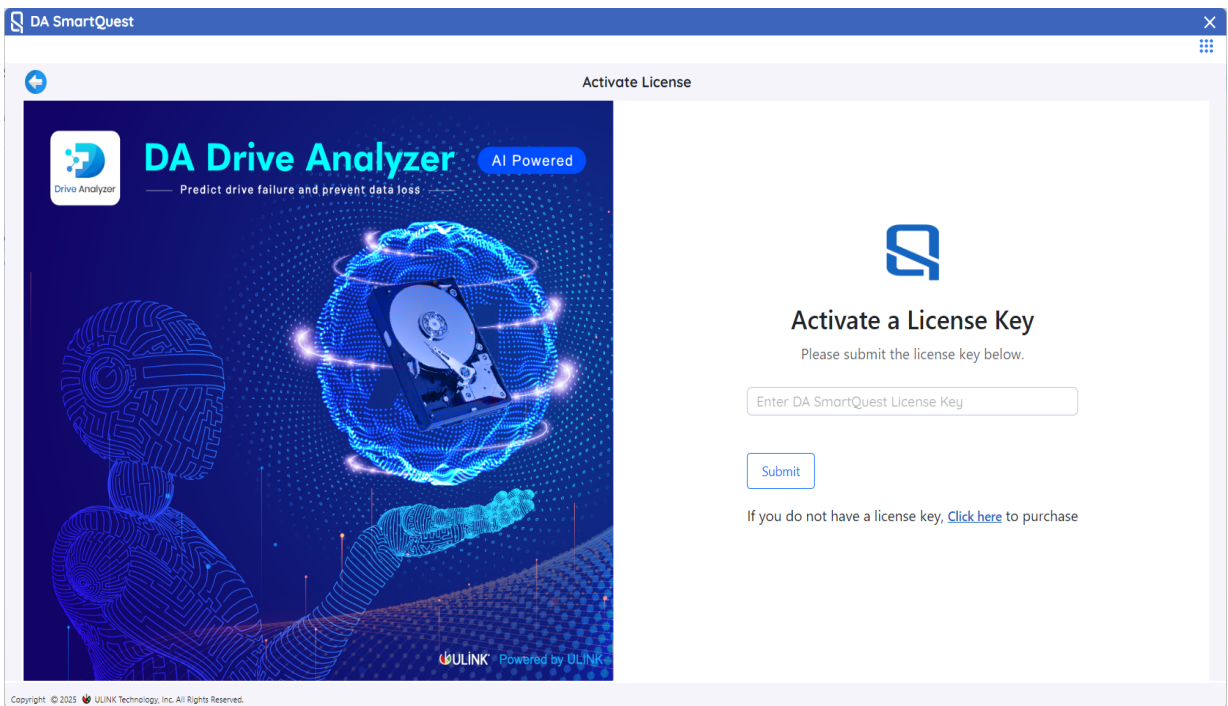
**Sign in**

[Forgot Password](#)

[Haven't received Activation e-mail?](#)

 Powered by  
**ULINK** DA Drive Analyzer

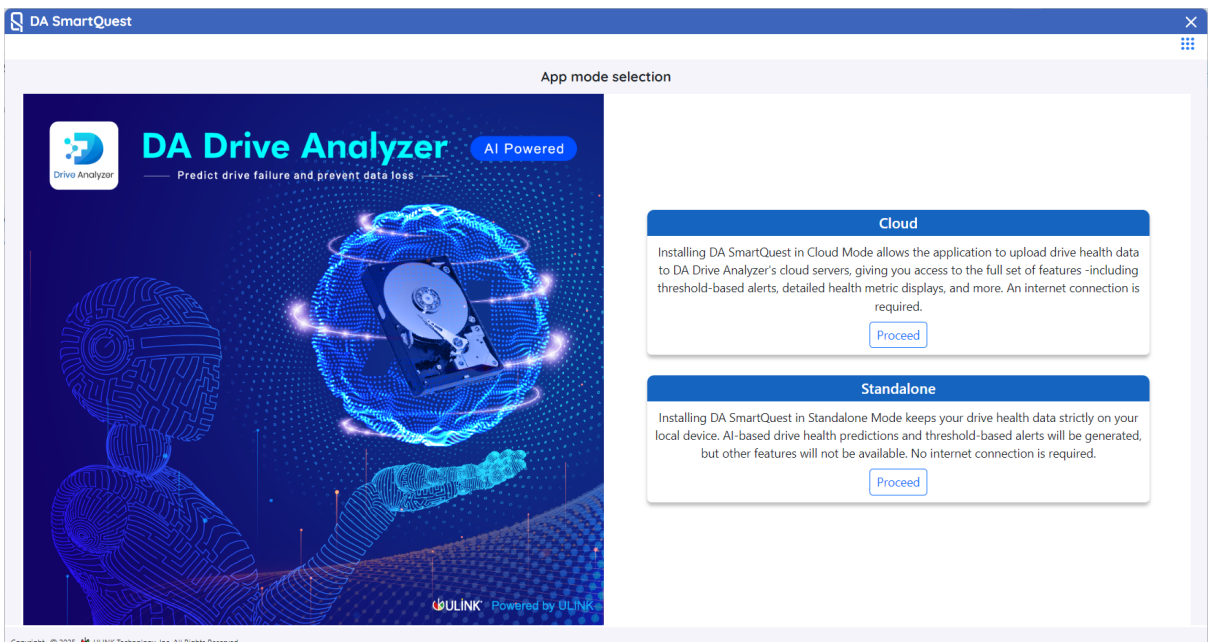
- c. You will be directed to the “Activate License Key” page, fill in the required information and click on “Activate License”. If you do not have a license key, please proceed to [“https://ulink-da.com/shop/”](https://ulink-da.com/shop/) to purchase or obtain a license.



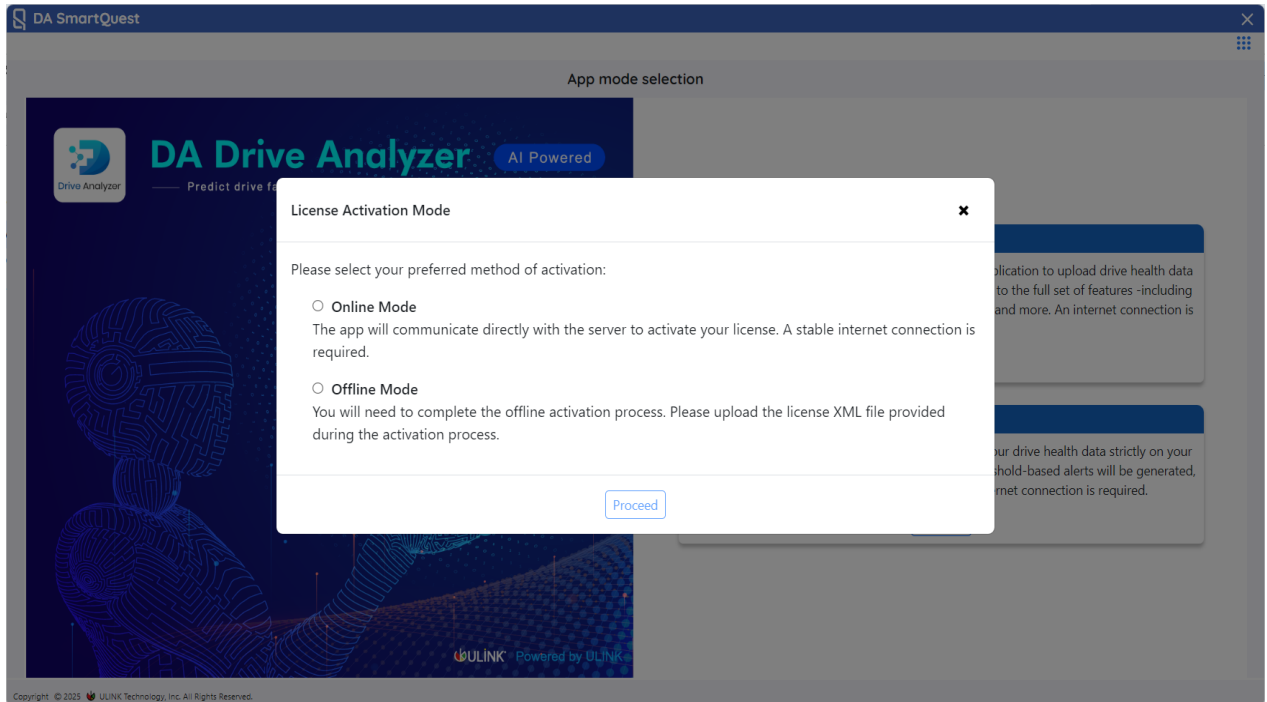
- d. Upon successful activation, your DA SmartQuest Cloud Mode is set. Your drive health predictions generated via an online algorithm, other alerts, and drive health metrics will be available within 24-48 hours after your drive health data has been uploaded and processed. You can access these additional features via DA Portal or DA Monitor. For these features to work smoothly, please ensure that your internet connection is on, and your computer is not in sleep mode.

## 5. Option 2: Standalone Mode Selection and License Activation

- a. Click on the “Proceed” button on the card for Standalone mode.

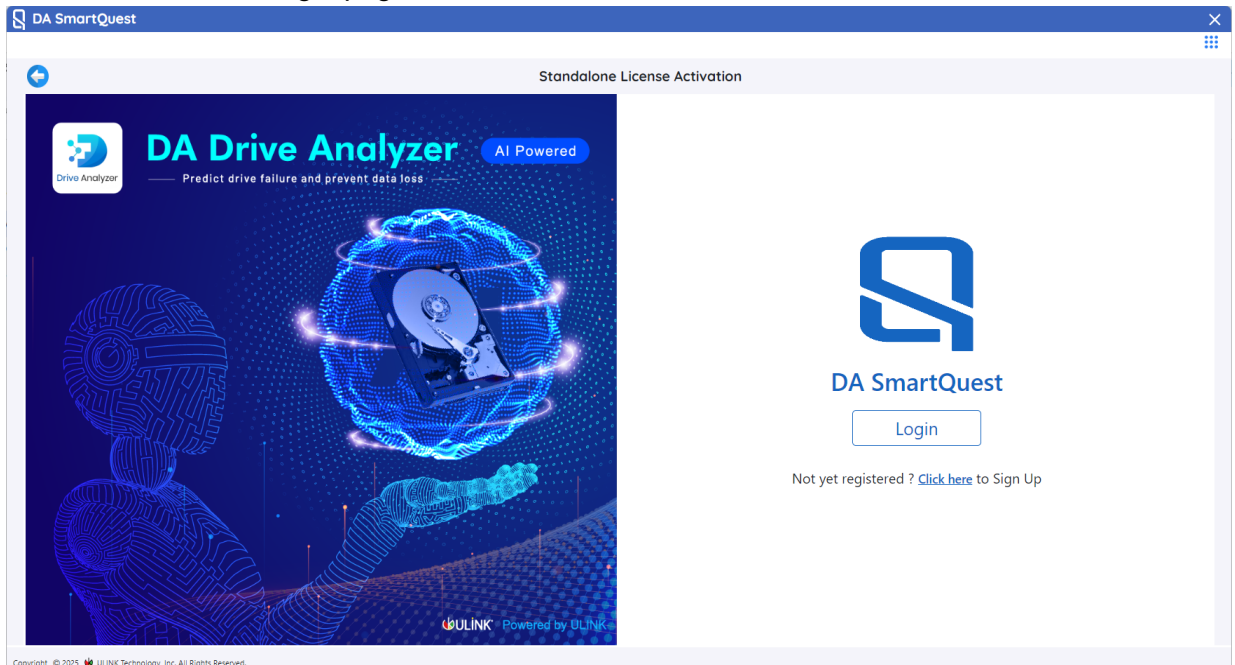


- b. You will be prompted to select your preferred method of activation. Choose one of the following options:
- Online Mode: In Online Mode, the application will communicate directly with the server to activate your license. This requires a stable internet connection.
  - In Offline Mode, you will need to manually activate your license. During the activation process, you will receive a license XML file, which must be uploaded for activation.

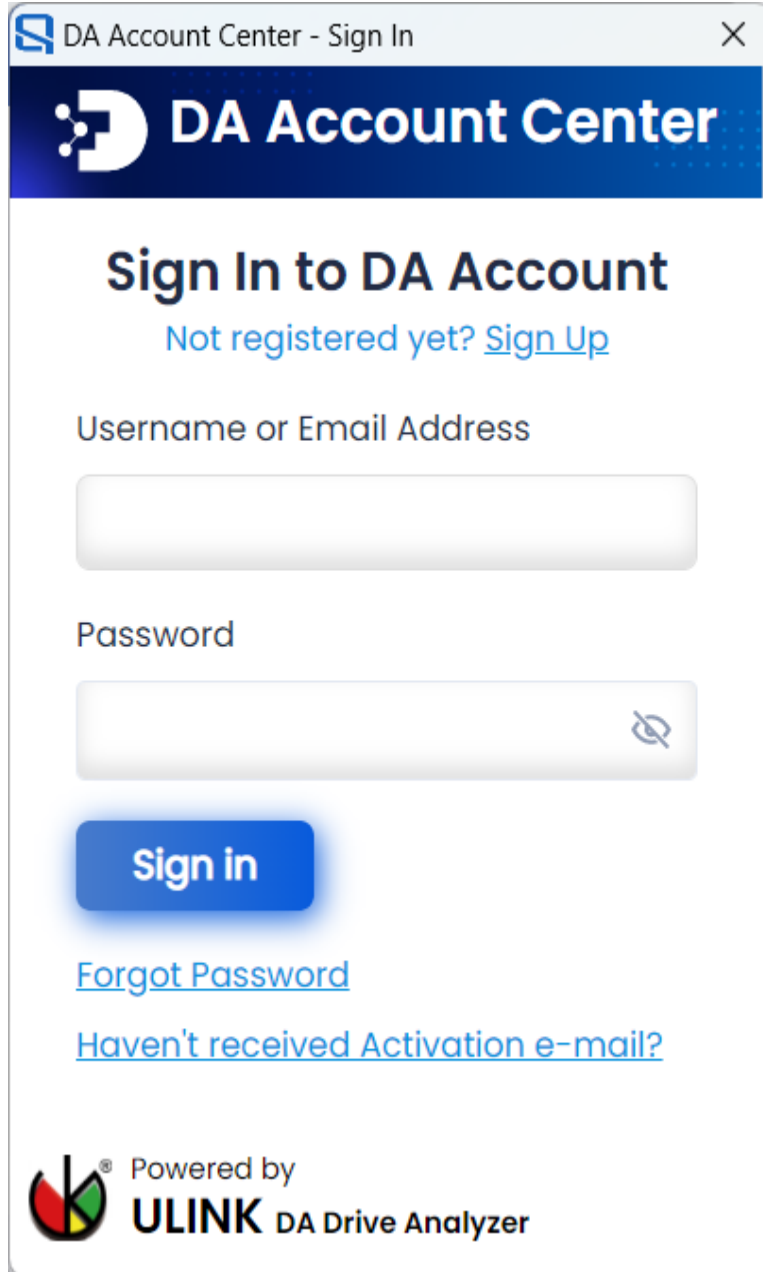


c. **License Activation Using Online Mode**

- Select Online Mode and click 'Proceed', you will be redirected to the ULINK Account Login page.

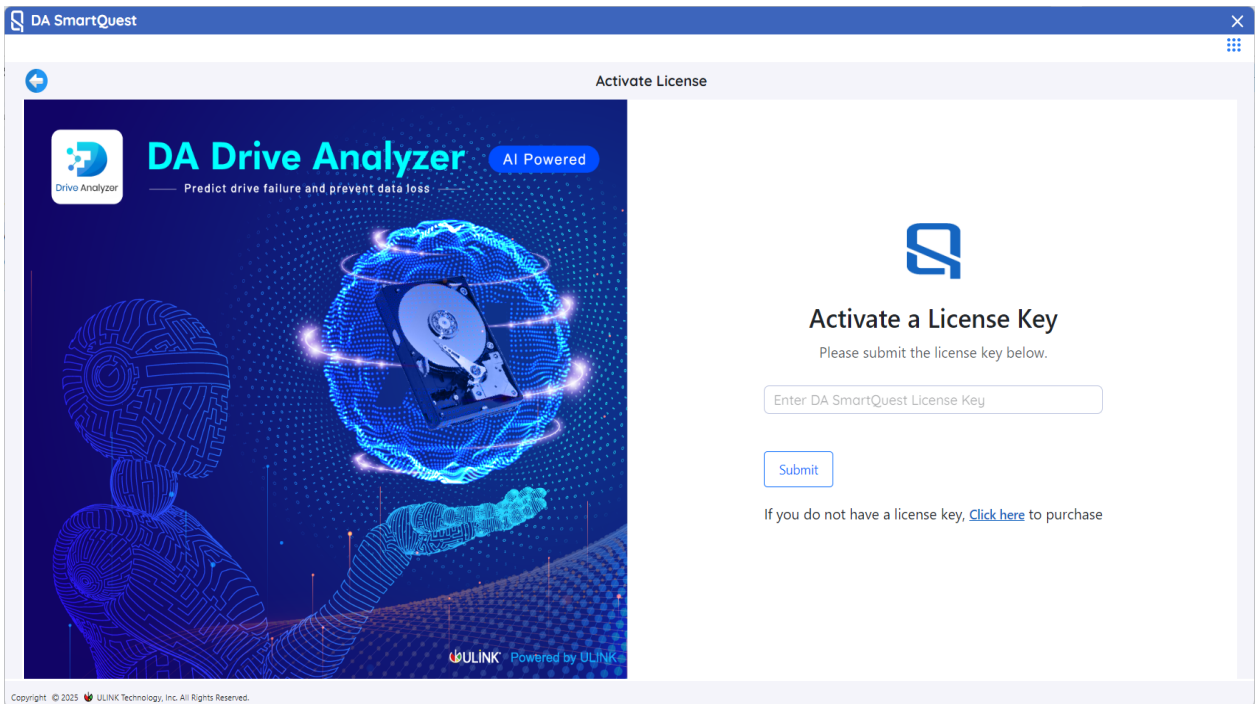


- ii. Click on “Login” if you already have an ULINK account otherwise click on “Sign Up” and follow the process to create a new account. Once you click on the “Login” button, you will be redirected to the sign-in page. Enter the required information and click on “Sign In”

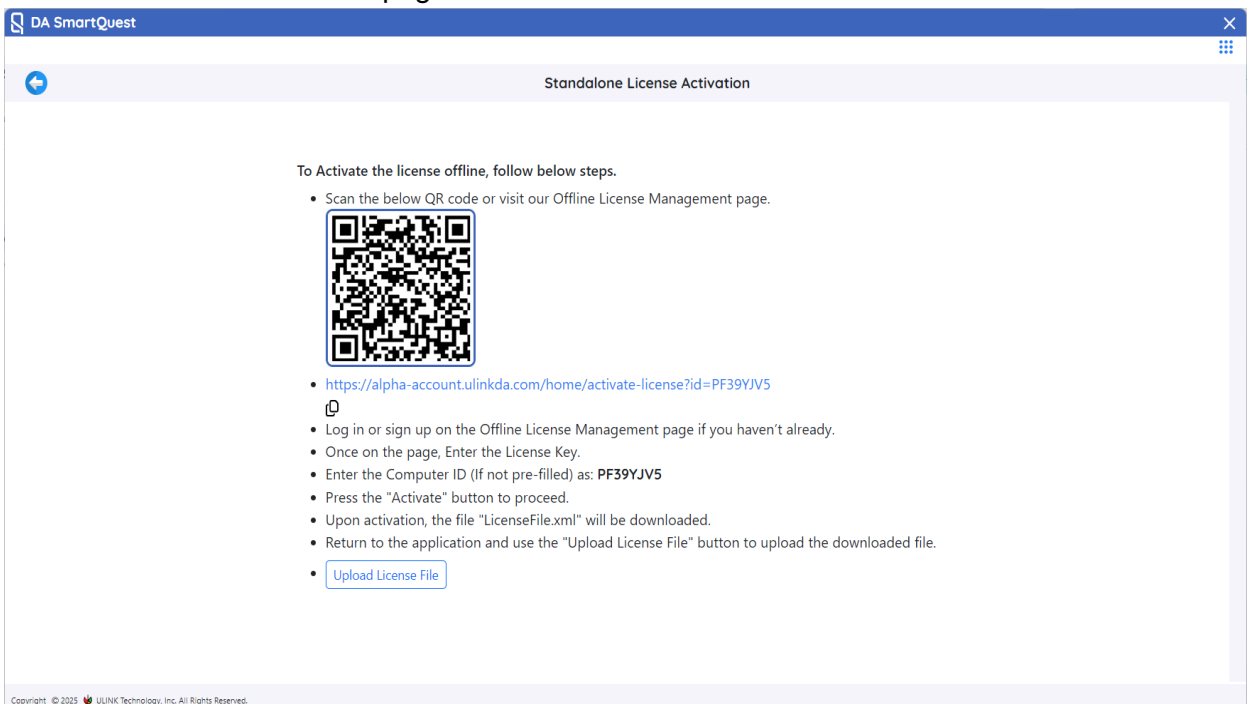


The screenshot shows a web browser window titled "DA Account Center - Sign In". The page has a blue header with the "DA Account Center" logo and name. Below the header, the main heading is "Sign In to DA Account", followed by a link "Not registered yet? [Sign Up](#)". There are two input fields: "Username or Email Address" and "Password". The "Password" field has a toggle icon for visibility. Below the fields is a blue "Sign in" button. At the bottom, there are two links: "[Forgot Password](#)" and "[Haven't received Activation e-mail?](#)". The footer features the ULINK logo and the text "Powered by ULINK DA Drive Analyzer".

- iii. You will be directed to the “Activate License Key” page, fill in the required information and click on “Activate License”. If you do not have a license key, please proceed to “<https://ulink-da.com/shop/>” to purchase or obtain a license.



- iv. Upon successful activation, your DA SmartQuest Cloud Mode is set. Your drive health predictions generated via an online algorithm, other alerts, and drive health metrics will be available within 24-48 hours after your drive health data has been uploaded and processed. You can access these additional features via DA Portal or DA Monitor. For these features to work smoothly, please ensure that your internet connection is on, and your computer is not in sleep mode.
- d. **License Activation Using Offline Mode**
- i. You will be redirected to an “Offline License Activation” page. Follow the steps mentioned on the page to activate the license.



- e. Complete the license activation process by uploading the license .xml file to DA SmartQuest. Your DA SmartQuest Standalone application should now be set and running.